



Welcome to the South Shore Line (SSL) commuter rail service serving Northwest Indiana and Northeast Illinois. The SSL serves a total of 19 stations, of which 13 are wheelchair-accessible. On weekdays the SSL runs 43 trains, and on weekends and holidays it runs 20 trains.

### **South Bend Airport**

The South Bend Airport is the easternmost station along the South Shore Line. The boarding platform is a high-level platform allowing for wheelchair accessibility. There is a ticket agent at this station with limited availability (Fridays 6:05 a.m. – 1:30 p.m. and weekends 6:05 a.m. – 1:30 p.m.). Paid parking is available at this station.

Transpo bus service serving South Bend also makes stops at the South Bend Airport at the opposite end of the terminal from the SSL station for those needing connecting service.

### **Hudson Lake**

The Hudson Lake Station is a low-level boarding station and is therefore not wheelchair-accessible. This is a flag stop station so a button must be pressed to activate the strobe light that would indicate to trains to stop for passenger pickup. Passengers who wish to depart the train at this station should notify their conductor at the time they are collecting tickets. There are no ticket vending machines available to purchase tickets at this station so tickets must be purchased either on the app or with cash from the conductors. Free parking is available to passengers at this station.

### **Carroll Avenue**

The Carroll Avenue Station is a low-level boarding station; however, Carroll Avenue is equipped with a mobile wheelchair lift therefore allowing for wheelchair access. Passengers who wish to board or depart the train utilizing the wheelchair lift can do so by informing a conductor. There are three areas in which ramps permit passenger access to the platform: one on either end of the platform and the third beside the passenger shelter. There is a ticket agent at this station in the building to the east of the platform with availability weekdays from 8:05 a.m. to 4:45 p.m. There are also ticket vending machines available both by the ticket agent office as well as in the passenger shelter by the platform. Free parking is available to passengers at this station.

The city of Michigan City provides public transportation services that link with the SSL. The closest stop to the Carroll Avenue station is located at the corner of Carroll Avenue and Holliday Street.

### **Michigan City 11th Street**

The Michigan City 11th Street Station is a low-level boarding station and is therefore not wheelchair-accessible. Boarding of the train at this station takes place in the middle of 11th Street. Ticket vending machines are available at this station in the passenger shelter. Free parking is available to passengers at this station.

The city of Michigan City provides public transportation services that link with the SSL. The closest stop to the Michigan City 11th Street Station is located at the corner of 10th & Pine.



### **Beverly Shores**

The Beverly Shores Station is a low-level boarding station and is therefore not wheelchair-accessible. This is a flag stop station so a button must be pressed to activate the strobe light that would indicate to trains to stop for passenger pickup. Passengers who wish to depart the train at this station should notify their conductor at the time they are collecting tickets. Ticket vending machines are available inside the passenger shelter for the purchase of tickets at this station. Free parking is available to passengers at this station.

### **Dune Park**

The Dune Park Station is a high-level boarding platform allowing for wheelchair accessibility. Ramps are available at either end of the station platform as well as a ramp in front of the station shelter. Ticket vending machines are available both inside and out by the station shelter. Free parking is available to passengers at this station.

The Valparaiso V-Line bus service does offer limited service (Friday through Sunday) to this station.

### **Portage/Ogden Dunes**

The Portage/Ogden Dunes Station is a low-level boarding station with two high-level platforms allowing for wheelchair accessibility. Each platform is accessible by a ramp and both are equipped with a button that will activate a strobe light informing the incoming trains of passenger needing to board from the platform. Ticket vending machines are available in the shelters located along the low-level boarding platform. Free parking is available to passengers at this station.

### **Miller**

The Miller Station is a low-level boarding station and is therefore not wheelchair-accessible. Ticket vending machines are available in the enclosed shelter at the station. Free parking is available to passengers at this station along the station side of Route 12 as well as in the NICTD parking lot located across Route 12 from the station.

### **Gary Metro Center**

The Gary Metro Center Station is a low-level boarding station; however, it is equipped with a mobile wheelchair lift therefore allowing for wheelchair access. Passengers who wish to board or depart the train utilizing the wheelchair lift can do so by informing a conductor. The platform is accessible by stairs located off of Broadway underneath the bridge as well as through the Gary Metro Center. The SSL is accessible through the Gary Metro Center from the second floor. There are stairs and an elevator in the Gary Metro Center that permit access to the second floor. On the second floor there is a set of white double doors marked "South Shore Line." Those doors lead to a ramp that accesses another stairwell and elevator leading up to the SSL platform. Ticket vending machines are available in the Gary Metro Center on the second floor near that doors leading toward the platform. Paid parking lots are available to passengers at this station.

Gary Public Transportation Corporation provides public transportation services that stop at the Gary Metro Center. Greyhound buses also leave from the Gary Metro Center. Please check SSL website and app alerts indicating the status of the Gary Metro Center elevator operation.



### **Gary/Chicago Airport (Clark Rd.)**

The Gary/Chicago Airport station has a low-level boarding platform and is therefore not wheelchair-accessible. Ticket vending machines are available in the shelter at the station. Free parking is available to passengers at this station along the station off of S. Bend Avenue as well as along W. 2nd Avenue.

### **East Chicago**

The East Chicago Station has a high-level boarding platform allowing for wheelchair accessibility. The platform is only accessible through the station entrance, which houses a stairwell and elevator for accessing the boarding platform. Ticket vending machines are available to passengers in the lower level of the station. Free parking is available to passengers at this station.

### **Hammond**

The Hammond Station has a high-level boarding platform allowing for wheelchair accessibility. There are two high-level platforms at this station that can both be accessed by a ramp or stairs at either end of each platform. Ticket vending machines are available to passengers both inside and outside along the station building. Free parking is available to passengers at this station.

### **Hegewisch**

The Hegewisch Station has a high-level boarding platform allowing for wheelchair accessibility. There are two high-level platforms at this station that can both be accessed by a ramp or stairs at either end of each platform. Ticket vending machines are available to passengers both inside and outside along the station building. Paid parking lots are available to passengers at this station.

CTA bus routes stop at the shelters located along the street side of this station.

### **63rd St.**

The 63rd Street Station has a high-level boarding platform; however, the platform is elevated and only accessible by stairs. This station is not wheelchair-accessible.

This is a Metra-owned station, therefore South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers should not board at this station on westbound trains.

### **57th St.**

The 57th Street Station has a high-level boarding platform allowing for wheelchair accessibility at the 57th Street entrance only. South Shore Line trains pick up and drop off near the 57th Street entrance, which is accessible by both stairs and elevator. This platform is also accessible via stairs at 55th Street and 56th Street.

This is a Metra-owned station, therefore South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers should not board at this station on westbound trains.

### **McCormick Pl.**

The McCormick Place Station has a high-level boarding platform allowing for wheelchair accessibility. This platform is only accessible by stairs and an elevator located inside McCormick



Place. This is a Metra-owned station, therefore South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers should not board at this station on westbound trains.

This is a flag stop on weekend trains only, and trains do not stop at McCormick Place during the weekdays unless previously announced due to a special event. To board, passengers must be visible on the platform in order to be seen by the train engineer; to depart, passengers must notify the conductor/collector.

This is a Metra-owned station; therefore, South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers may not board at this station on westbound trains.

### **Museum Campus/11th St.**

The Museum Campus/11th Street Station has two high-level boarding platforms allowing for wheelchair accessibility. There are two high-level platforms at this station that can both be accessed by an elevator or stairs. Ticket vending machines are located on the west (eastbound) platform only.

This is a Metra-owned station; therefore, South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers may not board at this station on westbound trains.

### **Van Buren St.**

The Van Buren St. Station has two high-level boarding platforms allowing for wheelchair accessibility. The elevator down into the station is located on the southwest corner of E. Van Buren Street and S. Michigan Avenue. This elevator will provide access to the station building as well as a ramp going down to another elevator that permits access to the island platform at Van Buren. Ticket vending machines are available within the Van Buren Station.

This is a Metra-owned station; therefore, South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers may not board at this station on westbound trains.

### **Millennium Station**

The Millennium Station has multiple high-level boarding platforms all leading from the South Shore Line waiting area. The South Shore Line and Metra ticket agent offices can be located through two sets of double doors marked Millennium Station headed toward Michigan Avenue. Passengers may access elevators this way by traveling past the shops and through another set of double doors. Just prior to the stairs is the Millennium elevator. This elevator will bring passengers up on the southwest corner of E. Randolph Street and N. Michigan Avenue.

Another elevator is available if passengers travel past the Metra ticket agents onto the Metra platform. At the opposite end of the platform from Millennium Station is the South Water Street Station. Inside that station is the South Water Street elevator. This elevator will bring you up inside the 225 N. Michigan Avenue building on the corner of N. Michigan Avenue and S. Water Street. This building is open at all times and is Accessible through its Michigan Plaza entrance marked 225/205 off N. Michigan Avenue. Signs are posted within the building to access the Michigan Plaza as well as Metra trains. This is a Metra-owned station; therefore, South Shore Line trains only pick up and drop off Indiana-bound passengers. Passengers may not board at this station on westbound trains.



A third elevator is located in the Millennium Garage just next to the Harris Theater. It is accessible from the South Shore Line waiting area, and is not owned or operated by either Metra nor the South Shore Line. Passengers can exit opposite the Millennium Station entrance toward Lower Randolph Street and the Harris Theater. Just outside of the station exit, passengers will cross a street and travel a short distance down the sidewalk to the Millennium Park Garage Entrance. At station level, this elevator is at Level 2.5 North. To get up to street level, passengers should select Level 7 North for Upper Randolph Street. Any service disruption experienced by this elevator is not reported by the South Shore Line as we do not own nor operate this elevator.