

## Changes to South Shore Eastbound Rush Hour Departure Times for Trains 117, 17 and 217 - Effective July 18, 2017

Based on the overwhelming reaction to the July 1 schedule change, the South Shore will be changing three popular trains to their pre-July 1 departure times from Millennium Station effective Tuesday, July 18. The departure times affect Trains 117, 17 and 217 and are highlighted in **bold** below.

EASTBOUND RUSH HOUR CHANGES						
	Train 117		Train 17		Train 217	
	July 1	July 18	July 1	July 18	July 1	July 18
Millennium	5:24	<b>5:10</b>	5:30	<b>5:28</b>	5:45	<b>5:32</b>
Van Buren St.	5:27	<b>5:13</b>	5:33	<b>5:31</b>	5:48	<b>5:35</b>
Museum Campus/11 <sup>th</sup> St.	-	-	5:36	<b>5:34</b>	5:51	<b>5:38</b>
McCormick Place	-	-	-	-	-	-
57 <sup>th</sup> St.	-	<b>5:24</b>	5:44	<b>5:42</b>	5:59	<b>5:46</b>
63 <sup>rd</sup> St.	-	-	-	-	-	-
Hegewisch	d5:54	<b>d5:46</b>	-	-	d6:22	<b>d6:09</b>
Hammond	d6:00	<b>d5:52</b>	d6:10	<b>d6:08</b>	d6:29	<b>d6:16</b>
East Chicago	d6:05	<b>d5:57</b>	d6:15	<b>d6:13</b>	d6:34	<b>d6:21</b>
Gary/Chicago Airport	-	<b>fd6:05</b>	fd6:23	<b>fd6:21</b>	fd6:42	<b>fd6:29</b>
Gary Metro Center	d6:17	<b>d6:11</b>	d6:29	<b>d6:27</b>	6:48	<b>6:35</b>
Miller	d6:23	<b>d6:17</b>	d6:35	<b>d6:33</b>		
Portage/Ogden Dunes	-	-	d6:41	<b>d6:39</b>		
Dune Park	d6:35	<b>d6:29</b>	d6:51	<b>d6:49</b>		
Beverly Shores	-	-	d6:57	<b>fd6:55</b>		
11 <sup>th</sup> St. Mich City	d6:51	<b>d6:45</b>	d7:07	<b>d7:05</b>		
Carroll Ave.	d6:57	<b>d6:51</b>	d7:17	<b>d7:15</b>		
Hudson Lake			fd7:42	<b>fd7:40</b>		
South Bend Airport			(9:05)	<b>(9:03)</b>		

The July 1 schedule change was intended to maximize seat utilization and provide a new service opportunity between 5:30 pm – 6:00 pm. We were anticipating higher utilization on Train 117 and 17, what we did not anticipate was a significant ridership shift to earlier Train 115 (4:57p). We are also experiencing an overall increase in off-peak discretionary ridership and we are seeing a number of these riders migrating to rush hour returning trains, exacerbating this overcrowding condition.

The schedule change clearly caused overcrowding and inconvenienced many of our riders. That was not our intention and for that we apologize.

### **IMPORTANT NOTE: Extra Train on July 13, 14 and 17**

Until July 18 we plan to run an extra eastbound train departing Millennium at 5:10p, stopping at Van Buren at 5:13p, running non-stop to Hegewisch and making all local stops **terminating in Michigan City**. This train should help alleviate overcrowding on Train's 115 and 117

Please review the above schedule for the scheduled arrival times for your station. Please visit [www.mysouthshoreline.com](http://www.mysouthshoreline.com) for a copy of these new eastbound rush hour train times. All other July 1 changes remain unchanged.

Posted: 7/13/17

