

EMERGENCIES

Don't wait for an emergency before you become familiar with what to do during one. Please take a moment to familiarize yourself with the location and operations of emergency exits.

Every car has clearly marked Emergency Exit Windows and Doors.

In the event of an emergency, remember:

- Stay calm and listen carefully for announcements from the train crew.
- Remain on the train unless you are instructed to do otherwise by NICTD or emergency personnel. You are usually safer inside the train than walking on or near the tracks.
- Offer assistance to disabled passengers or others in need. If the train is being evacuated, help disabled passengers in wheelchairs exit with their wheelchairs.
- If you see a fire, whether in a station or on a train, immediately inform any station or train employee. Trains have fire extinguishers, fire axes, and first aid kits located in all cars and are intended for use by train crews. If there is a fire or smoke condition in your car, immediately move to the next car.
- Please alert train crew to medical emergencies.

Be alert to your surroundings:

- Report suspicious behavior or activities to your train crew.
- Do not leave packages unattended.

**IN AN EMERGENCY, CALL
911 OR NICTD POLICE AT
(219) 398-6000**

NICTD
Northern Indiana Commuter
Transportation District
33 East U.S. Highway 12
Chesterton, Indiana 46304

Passenger Safety Guidelines

TRAVEL SAFELY



www.nictd.com

**SOUTH SHORE
LINE**

NICTD

NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

NICTD's First Priority is Safety.

Although railroad travel is one of the safest forms of transportation, there are always potential dangers.

Through years of experience, NICTD has learned that many accidents can be avoided if customers use caution in and around rail stations or parking lots, when boarding or alighting trains, on board trains, and during emergency situations.

STATIONS & PLATFORMS

Never stand at platform edges. Trains may pass through stations at high speeds, and the resulting air turbulence may cause you to lose your balance.

Never lean over the platform edge, the yellow line, or yellow tactile strip.

Look both ways before crossing a railroad track. Stay off the railroad tracks. They are extremely dangerous. High speed trains cannot stop quickly. Since electric trains are very quiet, they cannot always be heard as they approach.

Always use stairways and hand rails. A firm grip on a hand rail can keep a misstep from turning into an injury.

Never leave children unattended in stations or on platforms.

Never run in the parking lot, station, or on a platform.

Look both ways before walking through parking lots. Where provided, use marked cross walks.

Never lean against a railroad car. Trains may move at any moment.

Never try to retrieve dropped articles from tracks. If you drop belongings from a platform onto the tracks, notify the station ticket agent. If you drop them from a train, notify the conductor.

Always put trash in platform containers.

Familiarize yourself with station entrances.

Never run to catch a train.

Cross tracks only at designated crossings. Remember, it is illegal to cross at any other location.

Walking on or along the tracks or crossing the track at unauthorized locations can result in serious injury or death.

Always use caution when wearing headsets or using your cell phone near track or waiting on station platforms.

BOARDING AND EXITING

Watch the gap between the platform and the train when boarding or leaving the train. (This gap is necessary to allow a train to pass through a station.)

Use the hand rails in the train vestibule stairwell when boarding or leaving a train. Remember, stairs may be wet or slippery. Ask for assistance from the conductor, if necessary.

Never try to board or leave a moving train.

Always allow passengers to exit before you attempt to board.

ON BOARD THE TRAIN

Whenever possible, please remain seated until your station is announced.

Never try to prevent a train from moving by putting a hand, foot, briefcase, or other object between the doors. This may cause injury or damage to property.

Never ride between cars. Riding in the vestibule is prohibited unless instructed by train crew.

Please be careful when standing in the aisle of a moving train. Whenever you are not seated, be prepared for sudden starts, stops, or changes in direction.

Avoid changing cars while a train is in motion. When stepping between cars, have a hand free to steady yourself and to open doors. Use extra caution when changing cars if you are wearing sandals, open-toe shoes, or high heels.

Never leave parcels, luggage, or other belongings in the aisle. They can trip other passengers. Place these belongings securely in the overhead luggage rack. However, do not place oversized luggage or packages on overhead racks. Refer questions to your conductor.

Never leave children unattended and never allow them to climb or stand on seats.

Never lean on train doors. If the doors open unexpectedly, you may lose your balance and fall.

Never extend your head or arms out of train windows. You could be struck by a stationary object, such as a signal, or by a passing train.

As a courtesy to other passengers, please keep your feet off the seats.

PARKING YOUR CAR

Always remain alert and attentive to potential danger, especially at night when walking alone.

Have your keys ready when you go out to your car. Look inside your vehicle before entering it. Don't sit alone in a parked car.

Commuters waiting for a ride should stand in a well-lighted area. Encourage your ride to pick you up as close to your train's arrival time as possible.

Always roll up your windows, lock your vehicle, and pocket your keys.

Remove all valuables inside your vehicle from plain view.

Utilize vehicle anti-theft devices. One such inexpensive device is a steel bar that attaches to your steering wheel.

To avoid damage to your vehicle and enforcement action by NICTD Police, all vehicles must be parked in designated parking spaces.