

MONTHLY RIDERSHIP AND PERFORMANCE REPORT

**April 2018
Monthly Performance Report**



NICTD

APRIL, 2018 MONTHLY PERFORMANCE REPORT

Ridership

Ridership for the month of April is up 0.4% when compared to April of 2017. This year 279,888 passengers traveled on the South Shore Line (SSL) while April of 2017 recorded a total of 278,878 passenger trips.

Weekday Travel

Average weekday travel declined by 0.5% with an average of 11,490 weekday passengers carried in 2018 compared to 11,553 in 2017. The average peak travel increased 0.8% to an average daily ridership of 8,588 while off-peak declined 4.3% to an average daily ridership of 2,902.

AVERAGE SEAT OCCUPANCY**					
WESTBOUND			EASTBOUND		
Arrival	% of seats occupied		Departure	% of seats occupied	
	2017	2018		2017	2018
5:48 a	39.4%	33.8%	3:57 p***	74.0%	88.4%
6:31 a	72.6	74.6	4:02 p	53.9	76.5
6:55 a***	70.1	78.3	4:28 p	87.6	88.4
7:13 a	50.4	64.5	4:57 p	90.3	98.3
7:35 a	84.3	81.0	5:10 p	72.3	93.0
7:51 a	75.7	76.0	5:28 p	80.7	77.2
8:08 a	90.5	87.7	5:32 p	75.8	51.6
8:31 a	89.2	90.4	5:58 p	75.9	73.6
8:52 a	75.4	82.5	7:10 p*	53.6	54.8
10:28 a*	52.6	50.9			

*Non rush-hour service

**Average for Tuesday thru Thursday ONLY

***Sunrise Express introduced on March 16, 2015; 3:57p is afternoon express

Weekend

Average weekend ridership decreased 10.3% when compared to April 2017. April 2018 averaged 4,288 passengers per day on weekends compared to 4,783 in 2017.

Analysis over last 12 months:

RIDERSHIP OVER LAST 12 MONTHS: MAY THRU APRIL							
	2014-2015	2015-2016	% Change	2016-2017	% Change	2017-2018	% Change
Total	3,634,154	3,585,729	-1.33%	3,473,542	-3.13%	3,449,091	-0.70%
Weekday	3,078,098	3,062,132	-0.52%	2,948,356	-3.72%	2,918,153	-1.02%
Peak	2,210,092	2,219,930	0.45%	2,138,690	-3.66%	2,105,848	-1.54%
Off Peak	868,006	842,202	-2.97%	809,666	-3.86%	812,305	0.33%
Weekend	556,056	523,597	-5.84%	525,186	0.30%	530,938	1.10%
South Bend	250,696	245,913	-1.91%	246,547	0.26%	261,938	6.24%

Revenue

The number of tickets sold in 2018 are down 3.1% compared to 2017, however revenue is up 2.6%. Revenue is experiencing an increase due to fare increases implemented in July of 2017 and February of 2018. Revenue from digital sources represents 59.4% of ticket sales and 61.8% of revenue in 2018.

Total Ticket Sales: Through April						
Method of Sale	Tickets			Revenue		
	2017	2018	% Change	2017	2018	% Change
Ticket Agent	79,426	66,436	-16.4%	2,025,668	1,910,128	-5.7%
Vending Machine	154,383	143,550	-7.0%	2,668,509	2,597,308	-2.7%
Conductor	106,640	97,410	-8.7%	771,953	725,092	-6.1%
Mobile App	75,440	95,694	26.8%	1,251,425	1,661,179	32.7%
Total	415,889	403,090	-3.1%	6,717,555	6,893,706	2.6%

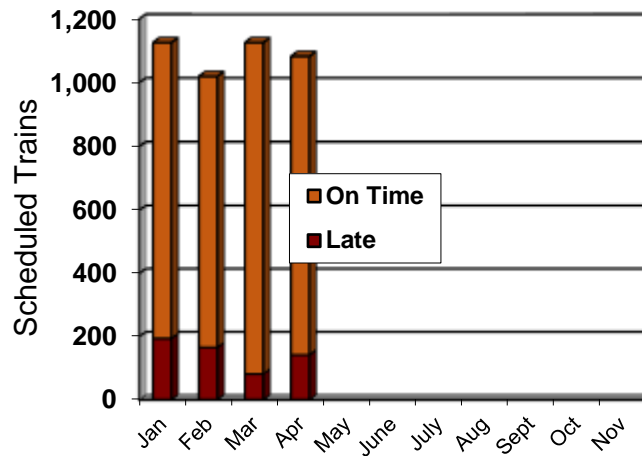
On Time Performance

Rush hour –Overall, 95.0% of A.M. and P.M. rush hour trains were on time in April; compared to 96.8% in April 2017. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 97.0% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 98.4% of westbound morning rush hour service was on time compared to 96.7% in April 2017; while eastbound rush hour trains reported an average on time performance of 91.1% compared to 96.9% in April 2017. A total of 3 out of 189 westbound rush hour trains were delayed in April. Of those 3 only 1 experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 15 out of 168 trains delayed in April. Of those 15 only 4 experienced delays greater than 15 minutes.¹

RANGE OF RUSH HOUR DELAYS (in minutes)								
Range	April, 2018				Cumulative thru April, 2018			
	a.m.	p.m.	Total	Percent	a.m.	p.m.	Total	Percent
6-10	1	6	7	2.0%	21	30	51	3.5%
11-15	1	6	7	2.0%	10	17	27	1.9%
16-20	0	1	1	0.2%	3	7	10	0.7%
21-30	0	2	2	0.6%	2	3	5	0.3%
31-59	1	0	1	0.2%	6	6	12	0.8%
60+	0	0	0	0.0%	2	1	3	0.2%
Annulled	0	0	0	0.0%	0	1	1	0.1%
On Time	186	153	339		721	615	1,336	
Total Ran	189	168	357		765	680	1,445	

¹ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

Overall – The SSL scheduled 1,083 trains in April and experienced 126 delays in excess of 5 minutes (ranging from 6-115 minutes) with a median delay of 10 minutes. April of 2018 experienced 16 annulled trains due to upgraded track and catenary installation. In April 2017 the South Shore Line operated 1,069 trains with 95 delays in excess of 5 minutes (ranging from 6-170 minutes) with a median delay of 10 minutes. April of 2017 had one annulled train.



Cumulative On Time Comparison		
<i>Thru April</i>	2017	2018
Weekday	90.5%	88.8%
Peak	94.1%	92.5%
Off-peak	88.3%	86.5%
Weekend	85.7%	74.9%
Overall	89.7%	86.6%

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

In April two trains were delayed in excess of 59 minutes due to a trespasser incident.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/1	510	131	Mechanical	3/4	510	115	METRA - Switch Issue
	701	Annulled	Weather	3/30	110	61	Trespasser Incident
	703	Annulled	Weather	4/8	510	113	Trespasser Incident
1/2	101	81	Late turn of Equip.	4/8	511	120	Trespasser Incident
	401	Annulled	Weather	4/23	401	Annulled	Rail/Cat. Replacement
	422	Annulled	Weather		422	Annulled	Rail/Cat. Replacement
	424	Annulled	Weather		424	Annulled	Rail/Cat. Replacement
1/3	401	Annulled	Weather	4/24	401	Annulled	Rail/Cat. Replacement
	422	Annulled	Weather		422	Annulled	Rail/Cat. Replacement
	424	Annulled	Weather		424	Annulled	Rail/Cat. Replacement
1/4	401	Annulled	Weather	4/25	401	Annulled	Rail/Cat. Replacement
1/12	106	67	Signal Issue		422	Annulled	Rail/Cat. Replacement
1/14	511	84	Mechanical		424	Annulled	Rail/Cat. Replacement
1/15	9	82	METRA	4/26	401	Annulled	Rail/Cat. Replacement
1/19	18	74	Mechanical		422	Annulled	Rail/Cat. Replacement
1/22	203	Annulled	Caught in Catenary		424	Annulled	Rail/Cat. Replacement
1/29	401	Annulled	Caught in Catenary	4/27	401	Annulled	Rail/Cat. Replacement
1/31	115	Annulled	Mechanical	4/30	401	Annulled	Rail/Cat. Replacement
	17	60	Delayed by 115		422	Annulled	Rail/Cat. Replacement
	20	60	Delayed by 115		424	Annulled	Rail/Cat. Replacement
2/5	403	89	Mechanical				
2/17	502	120	METRA - Switch Issue				
	503	70	METRA - Switch Issue				
	504	70	METRA - Switch Issue				
	603	70	METRA - Switch Issue				

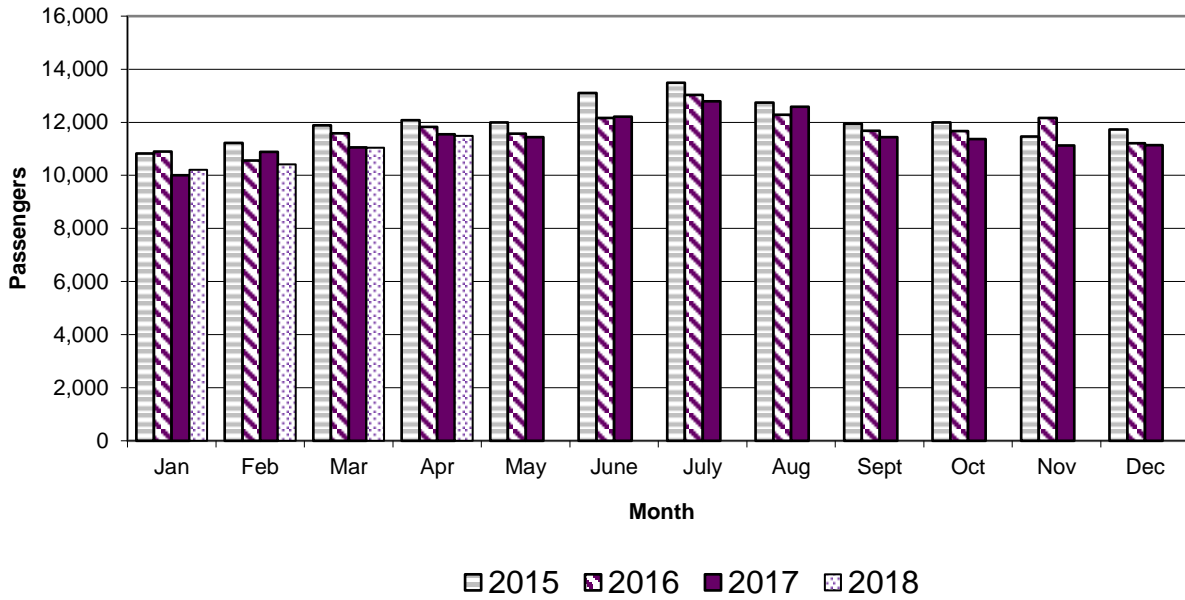
RIDERSHIP REPORT: APRIL, 2018

	2016	Work Days	2017	Work Days	2018	Work Days	Change 18/17
	Passengers		Passengers		Passengers		
MONTHLY RIDERSHIP							
January	255,006	20	243,280	21	251,990	22	3.6%
February	257,998	21	256,285	20	242,121	20	-5.5%
March	295,099	23	286,216	23	283,789	22	-0.8%
April	287,094	21	278,878	20	279,888	21	0.4%
May	289,597	21	291,326	22			
June	307,307	22	315,133	22			
CUMULATIVE COMPARISON							
January	255,006	20	243,280	21	251,990	22	3.6%
February	513,004	41	499,565	41	494,111	42	-1.1%
March	808,103	64	785,781	64	777,900	64	-1.0%
April	1,095,197	85	1,064,659	84	1,057,788	85	-0.6%
May	1,384,794	106	1,355,985	106			
June	1,692,101	128	1,671,118	128			
AVERAGE WEEKDAY RIDERSHIP							
January	10,892		10,141		10,213		0.7%
February	10,547		10,885		10,413		-4.3%
March	11,581		11,058		11,403		3.1%
April	11,822		11,553		11,490		-0.5%
May	11,570		11,439				
June	12,161		12,208				
AVERAGE WEEKDAY PEAK PERIOD RIDERSHIP							
January	8,603		7,874		7,982		1.4%
February	7,975		8,211		7,914		-3.6%
March	8,642		8,350		8,214		-1.6%
April	8,760		8,520		8,588		0.8%
May	8,537		8,387				
June	8,777		8,502				
AVERAGE WEEKDAY OFF-PEAK RIDERSHIP							
January	2,289		2,097		2,231		6.4%
February	2,585		2,674		2,499		-6.5%
March	2,940		2,708		2,829		4.5%
April	3,061		3,033		2,902		-4.3%
May	3,039		3,053				
June	3,384		3,706				

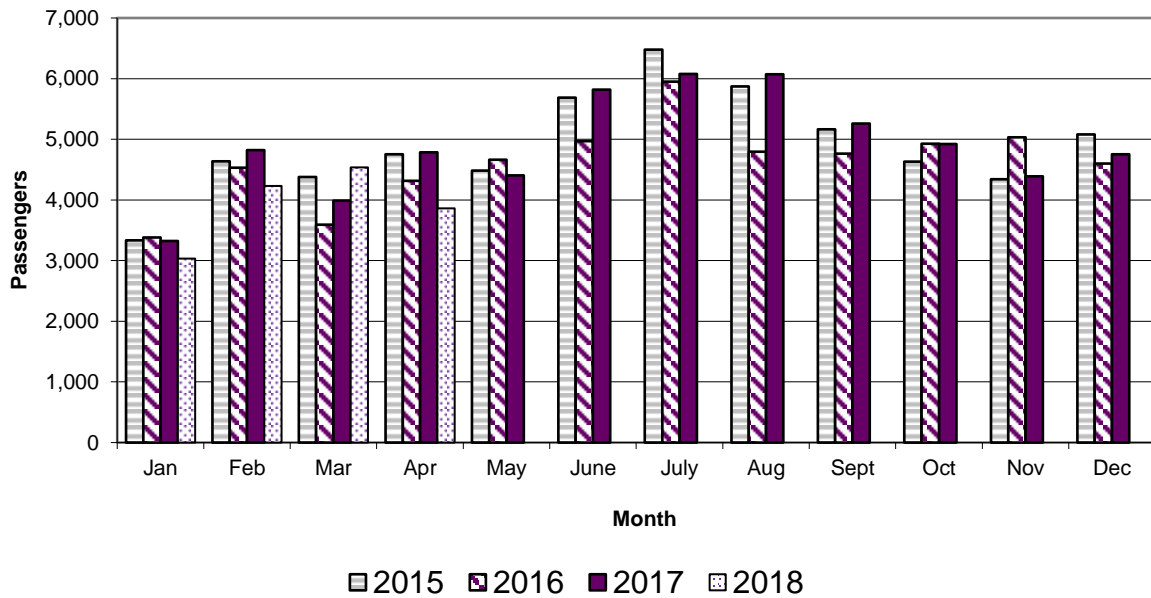
RIDERSHIP REPORT: APRIL, 2018

	2016	Work Days	2017	Work Days	2018	Work Days	Change 18/17
	Passengers		Passengers		Passengers		
AVERAGE WEEKEND/HOLIDAY RIDERSHIP (per day)							
January	3,379		3,690		3,035		-17.8%
February	4,532		4,822		4,233		-12.2%
March	3,591		3,986		4,538		13.8%
April	4,315		4,783		4,288		-10.3%
May	4,663		4,406				
June	4,971		5,819				
MONTHLY SOUTH BEND RIDERSHIP							
January	14,935		14,626		15,027		2.7%
February	15,708		16,499		16,778		1.7%
March	19,040		18,235		21,230		16.4%
April	20,090		23,040		20,509		-11.0%
May	19,598		20,085				
June	20,209		22,143				

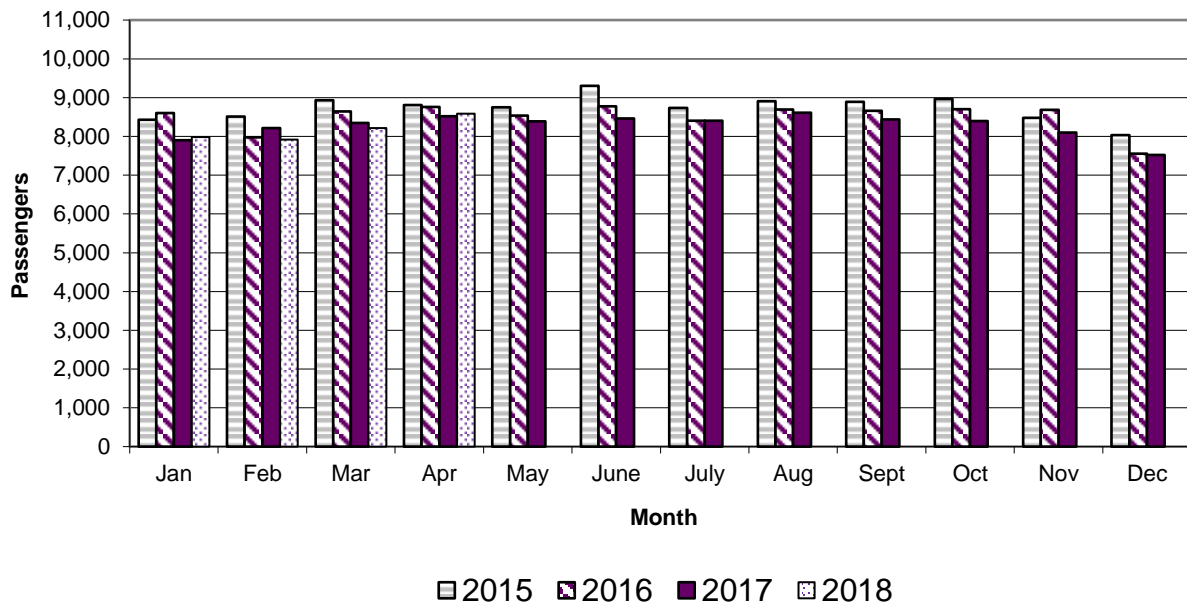
SOUTH SHORE WEEKDAY RIDERSHIP 2015-2018



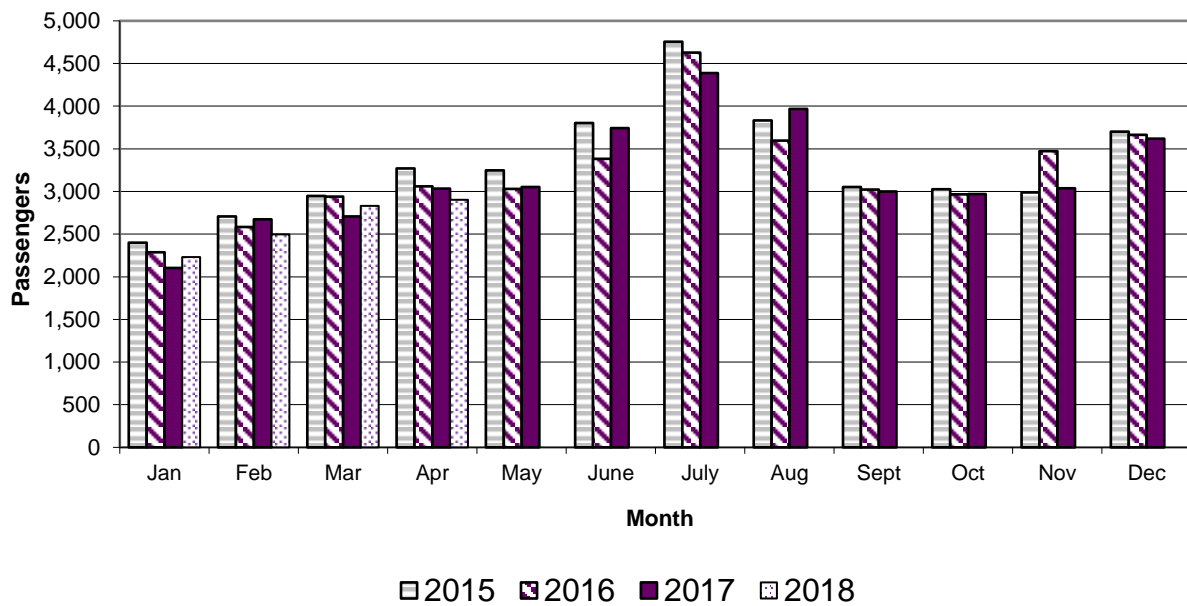
SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2015-2018



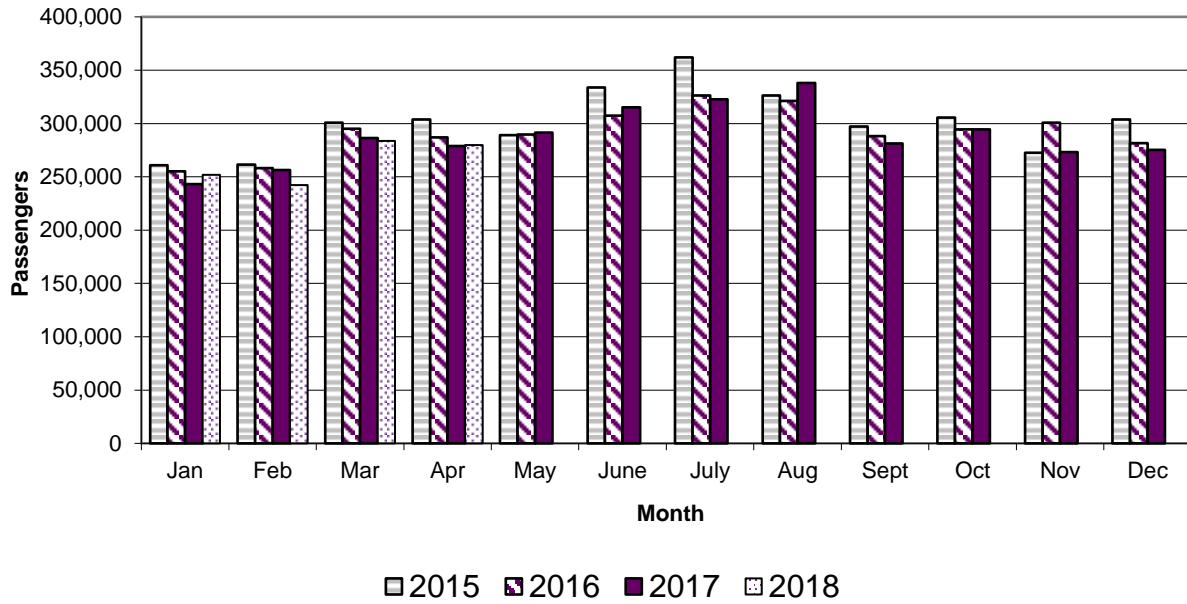
SOUTH SHORE PEAK RIDERSHIP 2015-2018



SOUTH SHORE OFF-PEAK RIDERSHIP 2015-2018



SOUTH SHORE MONTHLY RIDERSHIP 2015-2018



PERCENT ON TIME: APRIL, 2018

PEAK		
Train	Days Late	% on Time
102	0	100.0%
104	0	100.0%
6	0	100.0%
106	2	95.5%
108	0	95.5%
110	0	90.9%
112	1	90.9%
114	0	90.9%
214	0	95.5%
11	5	86.4%
111	1	100.0%
113	1	95.5%
115	1	90.9%
17	2	95.5%
117	2	95.5%
217	2	95.5%
119	1	100.0%
Total	18	95.2%
Westbound	3	95.5%
Eastbound	15	94.9%

OFF-PEAK		
Train	Days Late	% on Time
14	4	95.5%
216	0	100.0%
116	0	100.0%
218	0	90.9%
18	8	77.3%
118	0	90.9%
220	2	95.5%
20	3	81.8%
222	2	95.5%
420	1	100.0%
22	5	90.9%
424	1	100.0%
401	0	100.0%
203	0	95.5%
403	3	95.5%
205	0	95.5%
207	1	90.9%
7	4	72.7%
107	2	68.2%
9	9	81.8%
109	5	90.9%
209	1	100.0%
19	5	95.5%
121	1	100.0%
123	4	100.0%
101	1	95.5%
Total	62	92.3%
Westbound	26	93.2%
Eastbound	36	91.6%

WEEKEND/HOLIDAY		
Train	Days Late	% on Time
600	0	100.0%
502	1	88.9%
504	6	66.7%
606	3	77.8%
506	2	88.9%
608	0	100.0%
508	5	100.0%
610	0	100.0%
510	3	66.7%
710	Deadhead move	
503	4	66.7%
603	0	100.0%
605	1	100.0%
505	4	100.0%
507	5	100.0%
509	6	66.7%
511	6	77.8%
613	0	88.9%
601	0	88.9%
701	0	100.0%
703	0	88.9%
Total	46	88.3%
Westbound	20	87.7%
Eastbound	26	88.9%

*Trains on time less than
95% peak and 85% off peak.*

REASON FOR DELAY: APRIL

REASONS (weekday)		
AMT	1	1%
CAR	6	8%
CAT		0%
DBS	1	1%
DMW	4	5%
DSR	15	19%
DSS	3	4%
FRR	4	5%
FTI	5	6%
HLD		0%
LMU	1	1%
MET	20	25%
NIPSCO		0%
OET		0%
OTH	5	6%
PAS	1	1%
POL	3	4%
PTI	6	8%
SUB		0%
SVS	2	3%
TOD	1	1%
TRK	1	1%
TRS	1	1%
UTL		0%
VAN		0%
WTR		0%
TOTAL	80	100%

REASONS (weekend)		
AMT		0%
CAR	1	2%
CAT		0%
DBS		0%
DMW		0%
DSR	6	13%
DSS	3	7%
FRR	3	7%
FTI	4	9%
HLD		0%
LMU	2	4%
MET	11	24%
NIPSCO		0%
OET		0%
OTH		0%
PAS	8	17%
POL		0%
PTI	2	4%
SUB		0%
SVS	3	7%
TOD	1	2%
TRK		0%
TRS	2	4%
UTL		0%
VAN		0%
WTR		0%
TOTAL	46	100%

- AMT - Amtrak Delay
- CAR - Car or equipment failure or malfunction
- CAT - Catenary problems or power outage
- DBS - Delays due to busing
- DMW - M of W work - holding for defect repair or M of W forces to clear
- DSR - Speed restriction - all speed restrictions not listed in timetable.
- DSS - Reduced speed due to restrictive signal.
- FRR - Freight train interference from crossing road
- FTI - Freight train interference on NICTD owned track
- HLD - Station delays related to passengers requiring special assistance
- LMU - Late make up - includes delays from late turn of equipment.
- MET - Metra delays - including switch problems and held for late METRA trains
- NIPSCO - Delays caused by power utility disruption
- OET - Operational Efficiency Testing
- OTH - Other delays
- PAS - Passenger boarding
- POL - Police related delays - except road crossing or trespasser accidents
- PTI - Passenger train interference
- SUB - Substation
- SVS - Servicing - includes adding or subtracting equipment to or from consist
- TOD - Train order delay - not associated with train meets
- TRK - Track/wayside malfunction
- TRS - Trespasser incidents including road crossing accidents
- UTL - utility power outage
- VAN - Vandalism
- WTR - Delays related to inclement weather

We follow the industry standard and defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

CUMULATIVE PERCENT ON TIME THRU APRIL, 2018

PEAK		
Train	Days Late	% on Time
102	2	97.6%
104	3	96.5%
6	6	92.9%
106	6	92.9%
108	2	97.6%
110	5	94.1%
112	6	92.9%
114	11	87.1%
214	3	96.5%
11	15	82.4%
111	2	97.6%
113	3	96.5%
115	7	91.7%
17	8	90.6%
117	14	83.5%
217	7	91.8%
119	8	90.6%
Total	108	92.5%
Westbound	44	94.2%
Eastbound	64	90.6%

OFF-PEAK		
Train	Days Late	% on Time
14	11	87.1%
216	4	95.3%
116	7	91.8%
216	6	92.9%
18	35	58.8%
118	2	97.6%
218	9	89.4%
20	24	71.8%
220	5	94.1%
420	4	94.8%
22	20	76.5%
422	2	97.4%
401	1	98.7%
203	5	94.0%
403	10	88.2%
205	4	95.3%
207	6	92.9%
7	24	71.8%
107	15	82.4%
9	23	72.9%
109	12	85.9%
209	1	98.8%
19	18	78.8%
121	9	89.4%
123	14	83.5%
101	4	95.3%
Total	275	87.4%
Westbound	129	87.2%
Eastbound	146	87.6%

WEEKEND/HOLIDAY		
Train	Days Late	% on Time
600	4	88.6%
502	8	77.1%
504	21	40.0%
606	12	65.7%
506	7	80.0%
608	5	85.7%
508	16	54.3%
610	3	91.4%
510	13	62.9%
710	Deadhead move	
503	11	68.6%
603	2	94.3%
605	5	85.7%
505	12	65.7%
507	11	68.6%
509	18	48.6%
511	16	54.3%
613	4	88.6%
601	4	88.6%
701	1	97.1%
703	3	91.4%
Total	176	74.9%
Westbound	89	71.7%
Eastbound	87	77.4%

Trains on time less than 95% peak and 85% off peak.

CUMULATIVE REASON FOR DELAYS THRU APRIL, 2018

REASONS (weekday)		
AMT	11	2.9%
CAR	46	12.0%
CAT		0.0%
DBS	1	0.3%
DMW	14	3.7%
DSR	24	6.3%
DSS	14	3.7%
FRR	15	3.9%
FTI	22	5.7%
HLD	7	1.8%
LMU	11	2.9%
MET	87	22.7%
NIPSCO		0.0%
OET	4	1.0%
OTH	14	3.7%
PAS	8	2.1%
POL	5	1.3%
PTI	43	11.2%
SUB		0.0%
SVS	12	3.1%
TOD	3	0.8%
TRK	11	2.9%
TRS	8	2.1%
UTL		0.0%
VAN		0.0%
WTR	23	6.0%
TOTAL	383	100.0%

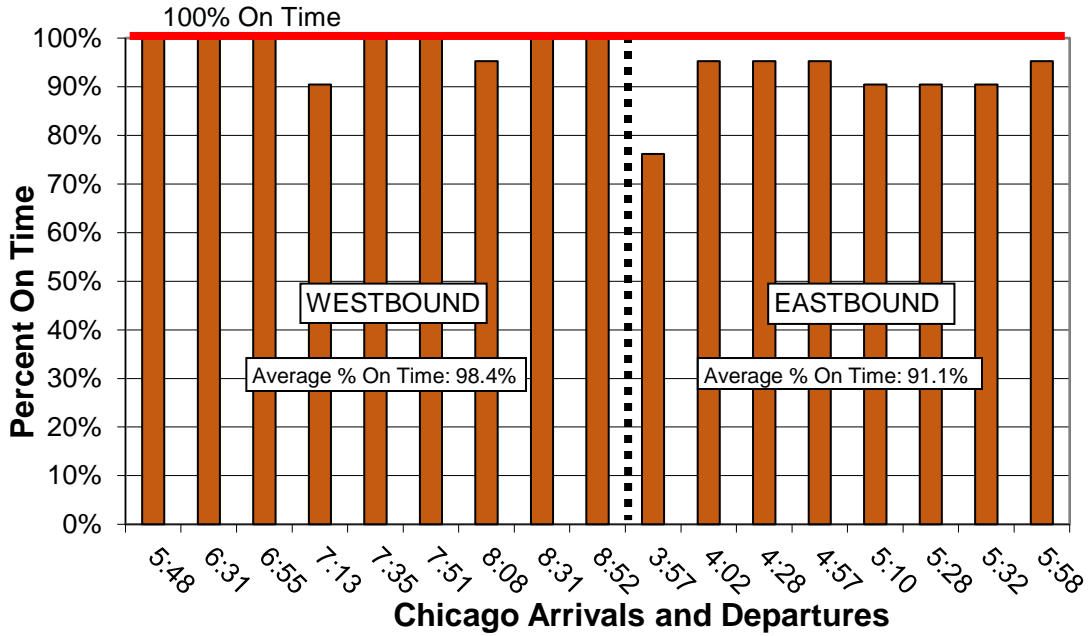
REASONS (weekend)		
AMT	1	0.6%
CAR	20	11.4%
CAT		0.0%
DBS		0.0%
DMW		0.0%
DSR	8	4.5%
DSS	7	4.0%
FRR	8	4.5%
FTI	8	4.5%
HLD	4	2.3%
LMU	8	4.5%
MET	38	21.6%
NIPSCO		0.0%
OET		0.0%
OTH	2	1.1%
PAS	14	8.0%
POL	1	0.6%
PTI	16	9.1%
SUB		0.0%
SVS	11	6.3%
TOD	2	1.1%
TRK	3	1.7%
TRS	5	2.8%
UTL		0.0%
VAN		0.0%
WTR	20	11.4%
TOTAL	176	100.0%

TOTAL		
AMT	12	2.1%
CAR	66	11.8%
CAT	0	0.0%
DBS	1	0.2%
DMW	14	2.5%
DSR	32	5.7%
DSS	21	3.8%
FRR	23	4.1%
FTI	30	5.4%
HLD	11	2.0%
LMU	19	3.4%
MET	125	22.4%
NIPSCO	0	0.0%
OET	4	0.7%
OTH	16	2.9%
PAS	22	3.9%
POL	6	1.1%
PTI	59	10.6%
SUB	0	0.0%
SVS	23	4.1%
TOD	5	0.9%
TRK	14	2.5%
TRK	13	2.3%
TRS	0	0.0%
VAN	0	0.0%
WTR	43	7.7%
TOTAL	559	100.0%

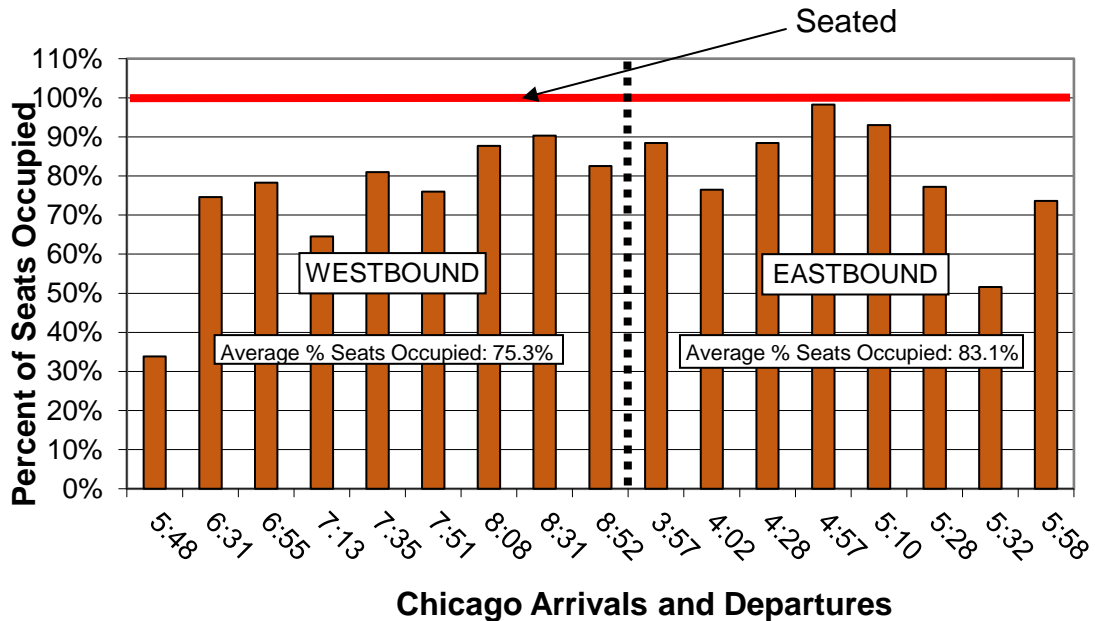
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- OTH - Other delays
- PAS - Passenger boarding
- POL - Police related delays - except road crossing or trespasser accidents
- PTI - Passenger train interference
- SUB - Substation
- SVS - Servicing - includes adding or subtracting equipment to or from consist
- TOD - Train order delay - not associated with train meets
- TRK - Track/wayside malfunction
- TRS - Trespasser incidents including road crossing accidents
- UTL - utility power outage
- VAN - Vandalism
- WTR - Delays related to inclement weather

We follow the industry standard and defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR ON TIME PERFORMANCE: APRIL 2018



PERCENT OF RUSH HOUR SEATS OCCUPIED: APRIL 2018



RUSH HOUR* TRAIN DELAYS - APRIL 2018 (minutes late)

Train	Arrive	Mon	Tue	Wed	Thurs	Fri	Mon	Tue	Wed	Thurs	Fri	Mon	Tue	Wed	Thurs	Fri	Mon	Tue	Wed	Thurs	Fri	Mon	Days	Days	%	
		2	3	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30	Late	Ran	On Time	
102	5:48a																						0	21	100.0%	
104	6:31																						0	21	100.0%	
6	6:55																						0	21	100.0%	
106	7:13	54		7																			2	21	90.5%	
108	7:35																						0	21	100.0%	
110	7:51																						0	21	100.0%	
112	8:08			15																			1	21	95.2%	
114	8:31																						0	21	100.0%	
214	8:52																						0	21	100.0%	
14	10:28				20	7	6				7												4	21	81.0%	
Train	Depart																					Days	Days	%		
11	3:57									15	8				15	10						11		5	21	76.2%
111	4:02	10																					1	21	95.2%	
113	4:28										15												1	21	95.2%	
115	4:57				28																		1	21	95.2%	
117	5:10				25																	12		2	21	90.5%
17	5:28	27			9																		2	21	90.5%	
217	5:32	19			8																		2	21	90.5%	
119	5:58										7												1	21	95.2%	
19	7:10									20	10	7			15							20		5	21	76.2%
High temp		43	43	35	41	38	40	44	65	73	72	34	37	41	45	58	72	63	55	63	52	74				
Low temp		17	35	25	20	23	22	20	35	49	48	28	23	20	27	23	41	51	34	29	38	30				

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	Jan			Feb			Mar			Apr			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	17	198	91.4%	15	180	91.7%	9	198	95.5%	3	189	98.4%						
EB Rush	24	175	86.3%	16	160	90.0%	9	176	94.9%	15	168	91.1%						
Total Rush	41	373	89.0%	31	340	90.9%	18	374	95.2%	18	357	95.0%						

Cumulative

Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	2	85	97.6%
6:31	104	3	85	96.5%
6:55	6	6	85	92.9%
7:13	106	6	85	92.9%
7:35	108	2	85	97.6%
7:51	110	5	85	94.1%
8:08	112	6	85	92.9%
8:31	114	11	85	87.1%
8:52	214	3	85	96.5%
10:28	14	11	85	87.1%
Depart				
3:57	11	15	85	82.4%
4:02p	111	2	85	97.6%
4:28	113	3	85	96.5%
4:57	115	7	85	91.8%
5:10	117	14	85	83.5%
5:28	17	8	85	90.6%
5:32	217	7	85	91.8%
5:58	119	8	85	90.6%
7:15	19	18	85	78.8%

Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	44	765	94.2%
EB Rush	64	680	90.6%
Total Rush	108	1,445	92.5%

CUMULATIVE RUSH HOUR THRU APRIL

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	21	30	51	2.7%	4.4%	3.53%
11-15	10	17	27	1.3%	2.5%	1.87%
16-20	3	7	10	0.4%	1.0%	0.69%
21-30	2	3	5	0.3%	0.4%	0.35%
31-59	6	6	12	0.8%	0.9%	0.83%
60+	2	1	3	0.3%	0.1%	0.21%
Annulled	0	1	1			
Total Late	44	65	109	5.8%	9.6%	7.54%
On time	721	615	1,336	94.2%	90.4%	92.46%
Total ran	765	680	1,445			

APRIL RUSH HOUR

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	1	6	7	0.5%	3.6%	2.0%
11-15	1	6	7	0.5%	3.6%	2.0%
16-20	0	1	1	0.0%	0.6%	0.3%
21-30	0	2	2	0.0%	1.2%	0.6%
31-59	1	0	1	0.5%	0.0%	0.3%
60+	0	0	0	0.0%	0.0%	0.0%
Annulled	0	0	0			
Total Late	3	15	18	1.6%	8.9%	5.0%
On time	186	153	339	98.4%	91.1%	95.0%
Total ran	189	168	357			

GRAND TOTAL ALL TRAINS THRU APRIL 2018

Range	Peak		Off	Wkend	Total	%
	WB	EB				
6-10	21	30	141	78	270	6.2%
11-15	10	17	53	42	122	2.8%
16-20	3	7	28	15	53	1.2%
21-30	2	3	26	21	52	1.2%
31-59	6	6	21	9	42	1.0%
60+	2	1	5	9	17	0.4%
Annulled	0	1	25	2	28	
Total	44	64	274	174	556	12.8%
On Time	721	615	1,911	524	3,799	87.2%
Total ran	765	680	2,210	700	4,355	
%On Time	94.2%	90.4%	86.5%	74.9%	87.2%	