

MONTHLY RIDERSHIP AND PERFORMANCE REPORT

August 2021



NICTD

AUGUST, 2021 MONTHLY PERFORMANCE REPORT

Ridership

Ridership for the month of August has increased 107.1% compared to 2020 but is down 65.1% compared to 2019. This year 107,925 passengers traveled on the South Shore Line (SSL) while August of 2020 recorded a total of 52,105 passenger trips and August of 2019 recorded a total of 309,343 passenger trips. As the SSL continues to build ridership 2019 ridership is used as a benchmark in tracking the return of ridership.

Weekday Travel

Average weekday travel was up 88.4% compared to 2020 ridership but was down 68.4% from 2019 ridership. Average weekday ridership in August was 3,741 in 2021, 1,986 in 2020, and 11,853 in 2019. The average peak travel was down 73.4% in 2021 compared to 2019 while off-peak was down 57.0% compared to 2019.

Weekend

Average weekend ridership increased by 173.8% compared to 2020 ridership but was down 47.3% from 2019 ridership. Average weekend day ridership in August was 2,847 in 2021, 1,040 in 2020, and 5,397 in 2019.

Analysis over last 12 months:

Ridership Over Last 12 Months: September through August							
	2017/18	2018/19	% Change	2019/20	% Change	2020/21	% Change
Total	3,425,028	3,294,816	-3.80%	1,890,858	-42.61%	776,545	-58.93%
Weekday	2,907,682	2,795,168	-3.87%	1,612,612	-42.31%	616,194	-61.79%
Peak	2,109,363	2,047,099	-2.95%	1,179,840	-42.37%	366,937	-68.90%
Off Peak	798,319	748,069	-6.29%	432,772	-42.15%	249,257	-42.40%
Weekend	517,346	499,648	-3.42%	278,246	-44.31%	160,351	-42.37%
South Bend	257,379	235,740	-8.41%	145,730	-38.18%	98,880	-32.15%

Revenue

The number of tickets sold year to date through August is up 14.8% in 2021 compared to 2020. Ticket revenue is down 26.0% for 2021 compared to 2020. Sales from digital sources represents 67.9% of ticket sales and 72.8% of revenue in 2021. NICTD has continued to offer varying specials throughout the year to help alleviate financial pressures put upon riders during the pandemic as well as to facilitate the return to utilizing public transit.

Total Ticket Sales: August						
Method of Sale	Tickets			Revenue		
	2020	2021	% Change	2020	2021	% Change
Ticket Agent	39,315	38,005	-3.3%	1,190,255	547,443	-54.0%
Vending Machine	91,728	97,521	6.3%	1,784,125	1,204,939	-32.5%
Conductor	62,665	76,439	22.0%	475,780	562,944	18.3%
Mobile App	116,253	143,982	23.9%	2,071,225	1,771,723	-14.5%
Total	309,961	355,947	14.8%	5,521,385	4,087,050	-26.0%

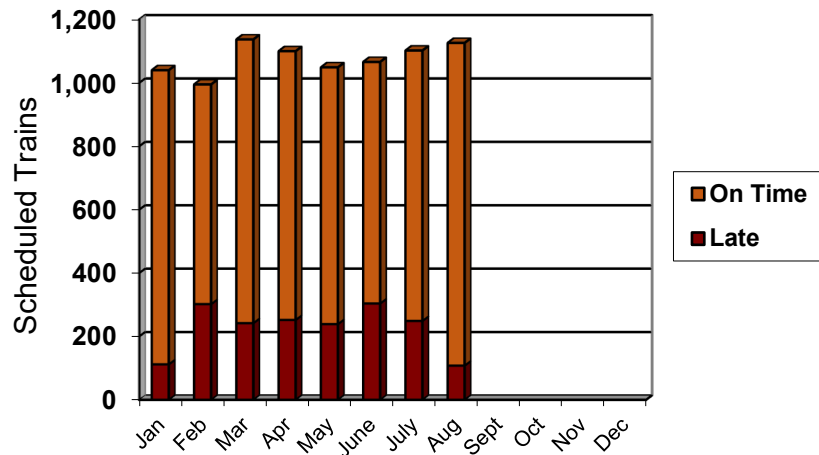
On Time Performance

Rush hour – Overall, 92.5% of A.M. and P.M. rush hour trains were on time in August 2021, compared to 89.9% in August of 2020. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 95.4% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 91.9% of westbound morning rush hour service was on time compared to 95.8% in August 2020; while eastbound rush hour trains reported an on time performance of 93.2% compared to 83.2% in August 2020. A total of 16 out of 197 westbound rush hour trains were delayed in August. Of those 16, ten experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 12 out of 176 trains delayed in August. Of those 12, none experienced delays greater than 15 minutes.¹

RANGE OF RUSH HOUR DELAYS (in minutes)				
August				
Range	a.m.	p.m.	Total	Percent
6-10	4	7	11	2.9%
11-15	2	5	7	1.9%
16-20	2	0	2	0.5%
21-30	1	0	1	0.3%
31-59	1	0	1	0.3%
60+	6	0	6	1.6%
Annulled	1	0	1	
On Time	181	164	345	
Total Ran	197	176	373	

¹ Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

Overall – The SSL scheduled 1,126 trains in August and experienced 108 delays in excess of 5 minutes (ranging from 6-117 minutes) with a median delay of 12 minutes. August of 2021 experienced 84 annulled trains. In August 2020 the South Shore Line scheduled 1,103 trains with 154 delays in excess of 5 minutes (ranging from 6-197 minutes) with a median delay of 10 minutes. August of 2020 experienced 15 annulled trains.



Cumulative On Time Comparison		
<i>Thru August</i>	2020	2021
Weekday	83.1%	79.5%
Peak	90.9%	82.7%
Off-peak	77.9%	77.3%
Weekend	74.0%	75.2%
Overall	81.6%	78.8%

Delays caused by railroad maintenance. Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/19	121	68	Police related activity.	3/26	203	Annulled	Track maintenance delay.
2/4	119	134	Ice on catenary wires.	3/30	203	Annulled	Track maintenance delay.
2/5	106	67	Equipment issues	3/31	203	Annulled	Track maintenance delay.
2/6	502	82	Equipment issues	4/1	203	Annulled	Track maintenance delay.
	504	60	Delayed by prior train.	4/2	203	Annulled	Track maintenance delay.
2/7	511	115	Catenary issues.	4/4	600	72	Delays on Metra
	600	65	Weather delay.	4/6	203	Annulled	Track maintenance delay.
	701	Annulled	Weather cancelation	4/7	203	Annulled	Track maintenance delay.
	703	Annulled	Weather cancelation	4/8	203	Annulled	Track maintenance delay.
2/8	14	85	Equipment issues	4/9	203	Annulled	Track maintenance delay.
	107	74	Equipment issues	4/16	109	122	Pedestrian on track.
	114	79	Equipment issues	4/20	7	64	Track maintenance delay.
	401	Annulled	Weather cancelation		18	66	Track maintenance delay.
	422	Annulled	Weather cancelation	5/10	422	Annulled	Track upgrade/replacement.
2/9	102	Annulled	Equipment issues		424	Annulled	Track upgrade/replacement.
	203	Annulled	Equipment issues	5/11	401	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/14	701	Annulled	Weather cancelation	5/12	401	Annulled	Track upgrade/replacement.
	703	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/15	19	92	Vehicle stuck on track		424	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation	5/13	401	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/16	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation	5/14	401	Annulled	Track upgrade/replacement.
2/17	116	60	Vehicle stuck on track		422	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/25	6	61	Equipment issues	5/15	701	Annulled	Track upgrade/replacement.
	14	155	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
2/25	106	Annulled	Equipment issues	5/16	701	Annulled	Track upgrade/replacement.
	108	91	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
	110	Annulled	Equipment issues	5/17	401	Annulled	Track upgrade/replacement.
	112	117	Delayed by prior train.		422	Annulled	Track upgrade/replacement.
	114	90	Delayed by prior train.		424	Annulled	Track upgrade/replacement.
	207	Annulled	Annulled due to prior train.	5/18	401	Annulled	Track upgrade/replacement.
3/2	116	Annulled	Train mechanical issues		422	Annulled	Track upgrade/replacement.
3/4	114	Annulled	Police Activity		424	Annulled	Track upgrade/replacement.
3/16	203	Annulled	Track maintenance delay.	5/19	401	Annulled	Track upgrade/replacement.
3/17	203	Annulled	Track maintenance delay.		422	Annulled	Track upgrade/replacement.
3/18	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/19	203	Annulled	Track maintenance delay.	5/20	401	Annulled	Track upgrade/replacement.
3/19	424	129	Car blocking tracks		422	Annulled	Track upgrade/replacement.
3/23	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/24	203	Annulled	Track maintenance delay.	5/21	401	Annulled	Track upgrade/replacement.
3/25	203	Annulled	Track maintenance delay.				

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
6/2	203	Anulled	Utility relocation work	6/22	106	86	PTC operational issues.
6/3	203	Anulled	Utility relocation work		401	Anulled	Track maintenance delay.
6/4	9	93	Track work		422	Anulled	Track maintenance delay.
	18	76	Track work		424	Anulled	Track maintenance delay.
	203	Anulled	Utility relocation work	6/23	401	Anulled	Track maintenance delay.
6/6	505	79	Equipment malfunction		422	Anulled	Track maintenance delay.
	508	63	Delayed by prior train		424	Anulled	Track maintenance delay.
6/7	203	Anulled	Utility relocation work	6/24	401	Anulled	Track maintenance delay.
6/8	203	Anulled	Utility relocation work		422	Anulled	Track maintenance delay.
6/9	203	Anulled	Utility relocation work		424	Anulled	Track maintenance delay.
6/10	203	Anulled	Utility relocation work	6/25	401	Anulled	Track maintenance delay.
6/11	203	Anulled	Utility relocation work	6/29	6	Anulled	Operational issues.
6/14	422	Anulled	Track maintenance delay.	7/6	101	62	Vehicle stuck on tracks.
	424	Anulled	Track maintenance delay.	8/7	506	65	Pedestrian on railway.
6/15	401	Anulled	Track maintenance delay.	8/7	605	72	Pedestrian on railway.
	422	Anulled	Track maintenance delay.	8/17	114	67	Metra power outage
	424	Anulled	Track maintenance delay.	8/24	22	75	Lightening strike.
6/16	401	Anulled	Track maintenance delay.	8/31	6	Anulled	Pedestrian on railway.
	422	Anulled	Track maintenance delay.	8/31	70	70	Pedestrian on railway.
	424	Anulled	Track maintenance delay.	8/31	106	117	Pedestrian on railway.
6/17	401	Anulled	Track maintenance delay.	8/31	108	109	Pedestrian on railway.
	422	Anulled	Track maintenance delay.	8/31	110	89	Pedestrian on railway.
	424	Anulled	Track maintenance delay.	8/31	112	89	Pedestrian on railway.
6/18	401	Anulled	Track maintenance delay.	8/31	203	Anulled	Pedestrian on railway.
6/18	422	Anulled	Track maintenance delay.	8/31	205	92	Pedestrian on railway.
	424	Anulled	Track maintenance delay.	8/31	207	Anulled	Catenary outage all of August.
6/19	503	60	Equipment malfunction	Aug	401	Anulled	Catenary outage all of August.
	701	Anulled	Track maintenance delay.	Aug	422	Anulled	Catenary outage all of August.
	703	Anulled	Track maintenance delay.	Aug	424	Anulled	Catenary outage all of August.
6/20	703	Anulled	Track maintenance delay.	Aug	701	Anulled	Catenary outage all of August.
	701	Anulled	Track maintenance delay.	Aug	703	Anulled	Catenary outage all of August.
6/21	101	65	Downed tree on Metra tracks.				
	401	Anulled	Track maintenance delay.				
	422	Anulled	Track maintenance delay.				
	424	Anulled	Track maintenance delay.				

Ridership Report

	2019	Work	2020	Work	2021	Work	Change 20/21
	Passengers	Days	Passengers	Days	Passengers	Days	
Monthly Ridership							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	222,250	20	246,095	20	39,497	20	-84.0%
March	272,150	21	130,362	22	57,583	23	-55.8%
April	277,549	22	15,714	22	63,138	22	301.8%
May	282,752	22	19,614	20	68,810	20	250.8%
June	293,325	20	32,249	20	86,875	22	169.4%
Cumulative Comparison							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	448,635	42	500,952	42	78,239	40	-84.4%
March	720,785	63	631,314	64	135,822	63	-78.5%
April	998,334	85	647,028	86	198,960	85	-69.3%
May	1,281,086	107	666,642	106	267,770	105	-59.8%
June	1,574,411	127	698,891	126	354,645	127	-49.3%
Average Weekday Ridership							
January	9,086		10,336		1,589		-84.6%
February	9,615		10,437		1,658		-84.1%
March	10,761		5,267		2,053		-61.0%
April	11,182		627		2,337		272.7%
May	11,167		787		2,465		213.2%
June	12,101		1,245		3,175		155.0%
Average Weekday Peak Period Ridership							
January	7,052		8,028		1,060		-86.8%
February	7,441		8,057		1,088		-86.5%
March	8,116		4,051		1,270		-68.6%
April	8,344		375		1,336		256.3%
May	8,285		468		1,475		215.2%
June	8,627		745		1,826		145.1%
Average Weekday Off-Peak Ridership							
January	2,034		2,309		529		-77.1%
February	2,174		2,381		570		-76.1%
March	2,645		1,215		781		-35.7%
April	2,839		252		1,001		297.2%
May	2,881		320		989		209.1%
June	3,473		500		1,349		169.8%

Ridership Report

	2019	Work Days	2020	Work Days	2021	Work Days	Change 20/21
	Passengers		Passengers		Passengers		
Average Weekend/Holiday Ridership (per day)							
January	2,943		3,051		633		-79.3%
February	3,744		4,150		792		-80.9%
March	4,617		1,611		1,296		-19.6%
April	3,943		239		1,465		513.0%
May	4,121		352		1,774		404.0%
June	5,132		997		2,128		113.4%
Monthly South Bend Ridership							
January	14,125		15,044		4,618		-69.3%
February	12,881		15,748		4,932		-68.7%
March	20,397		8,640		7,332		-15.1%
April	20,180		1,903		10,467		450.0%
May	19,127		2,929		10,437		256.3%
June	20,088		3,854		11,197		190.5%

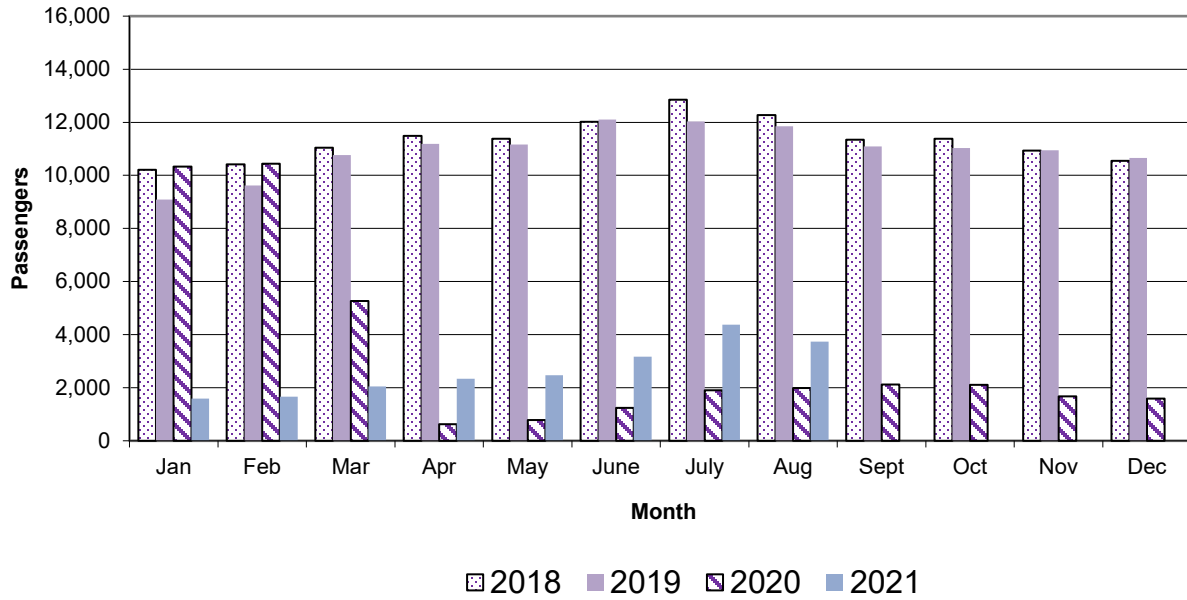
Ridership Report

	2019	Work	2020	Work	2021	Work	Change
	Passengers	Days	Passengers	Days	Passengers	Days	20/21
MONTHLY RIDERSHIP							
July	311,676	22	51,689	23	121,647	21	135.3%
August	309,343	22	52,105	21	107,925	22	107.1%
September	263,338	20	55,018	21			
October	288,904	23	56,316	22			
November	262,528	20	40,494	20			
December	273,403	21	40,536	22			
CUMULATIVE COMPARISON							
July	1,886,087	149	750,580	149	476,292	148	-36.5%
August	2,195,430	171	802,685	170	584,217	170	-27.2%
September	2,458,768	191	857,703	191			
October	2,747,672	214	914,019	213			
November	3,010,200	234	954,513	233			
December	3,283,603	255	995,049	255			
AVERAGE WEEKDAY RIDERSHIP							
July	12,026		1,900		4,373		130.2%
August	11,853		1,986		3,741		88.4%
September	11,093		2,123				
October	11,030		2,107				
November	10,948		1,678				
December	10,654		1,586				
Thru December	10,963	255	3,308	255			
AVERAGE WEEKDAY PEAK PERIOD RIDERSHIP							
July	8,261		1,084		2,249		107.5%
August	8,259		1,196		2,194		83.4%
September	8,399		1,340				
October	8,384		1,316				
November	7,908		1,061				
December	7,141		995				
Thru December	8,020	255	2,384	255			
AVERAGE WEEKDAY OFF-PEAK RIDERSHIP							
July	3,765		816		2,124		160.3%
August	3,595		790		1,547		95.8%
September	2,694		782				
October	2,647		791				
November	3,041		617				
December	3,513		591				
Thru December	2,942	255	925	255			

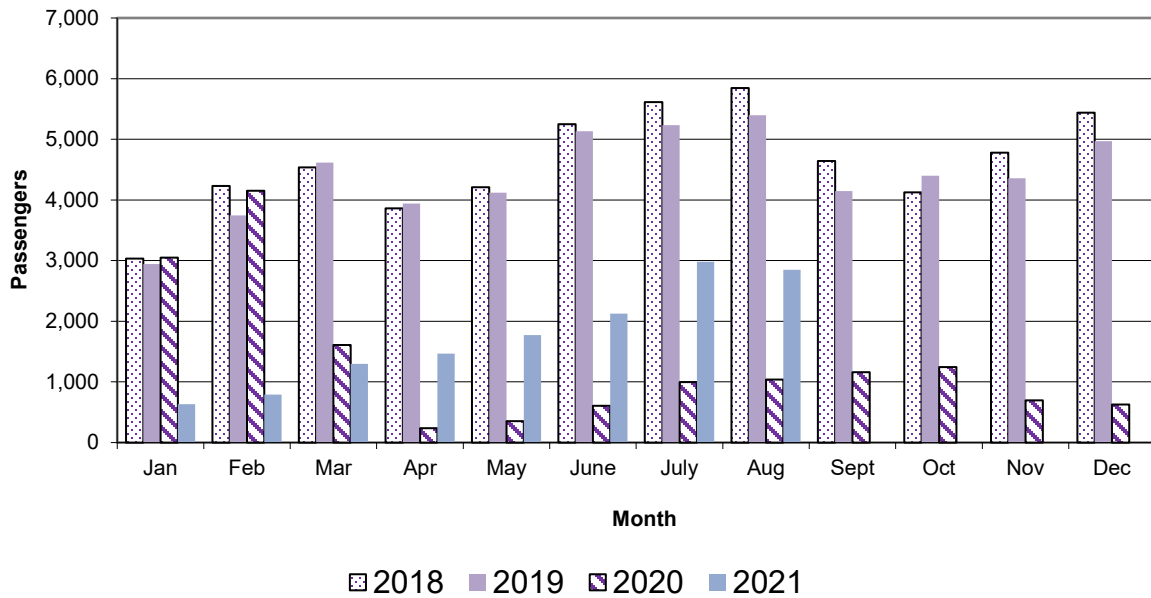
Ridership Report

	2019	Wkend	2020	Wkend	2021	Wkend	Change 20/21
	Passengers	Days	Passengers	Days	Passengers	Days	
AVERAGE WEEKEND/HOLIDAY RIDERSHIP (per day)							
July	5,233		997		2,981		199.0%
August	5,397		1,040		2,847		173.8%
September	4,147		1,160				
October	4,401		1,108				
November	4,357		694				
December	4,968		628				
Thru December	4,438	111	1,632	110			
MONTHLY SOUTH BEND RIDERSHIP							
July	23,571		5,847		15,889		171.7%
August	20,433		6,293		11,650		85.1%
September	19,530		6,151				
October	20,997		6,760				
November	22,150		4,924				
December	22,575		4,523				

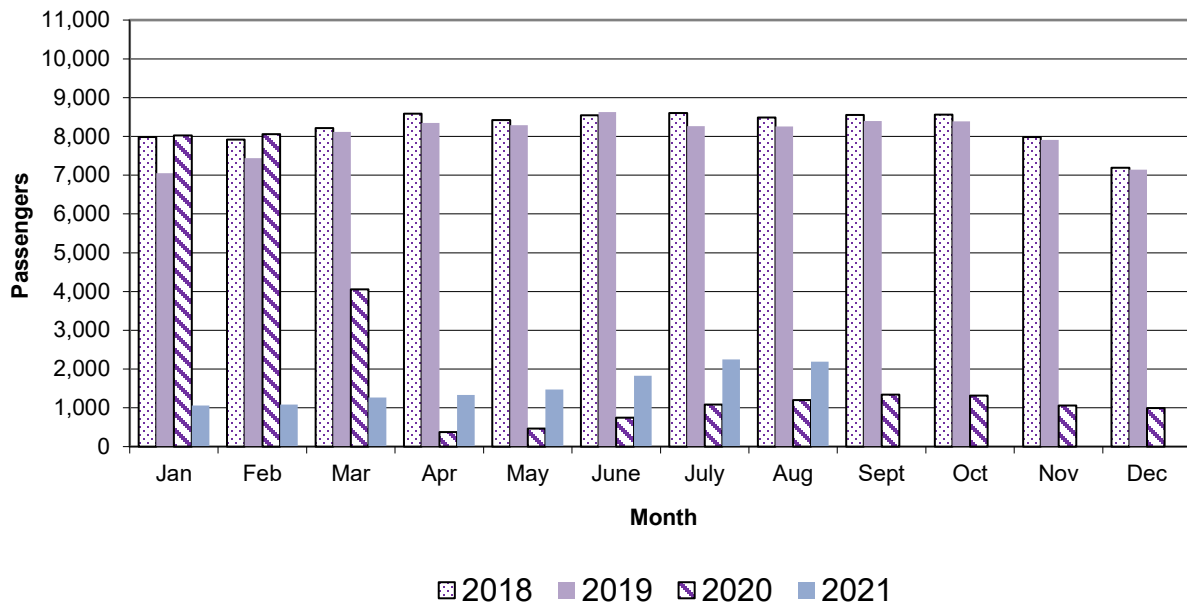
SOUTH SHORE WEEKDAY RIDERSHIP 2018-2021



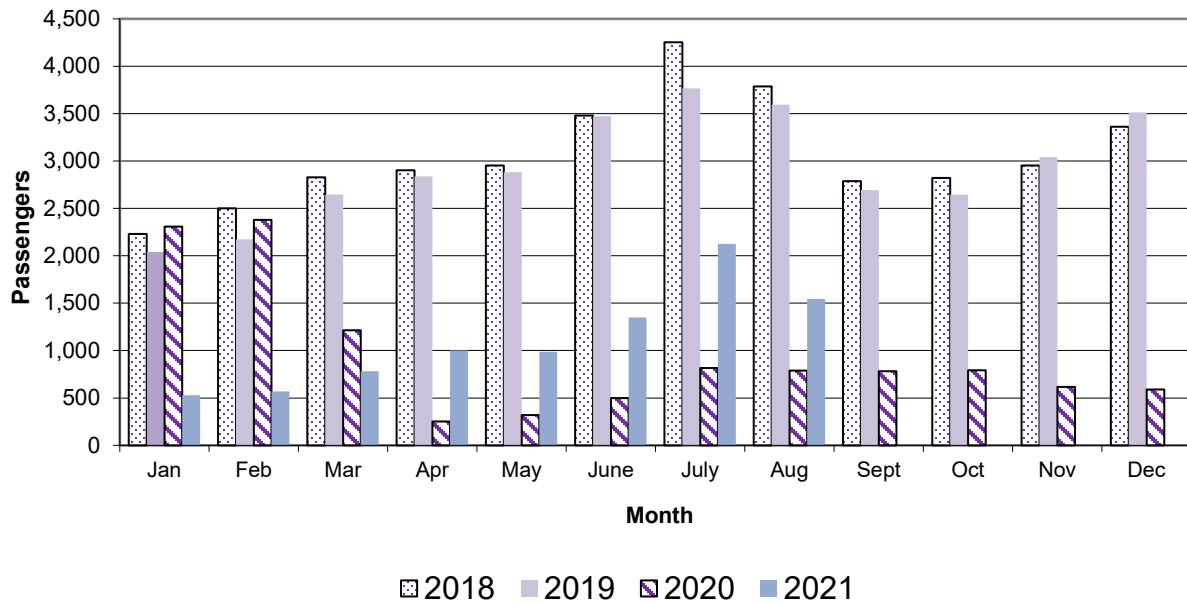
SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2018-2021



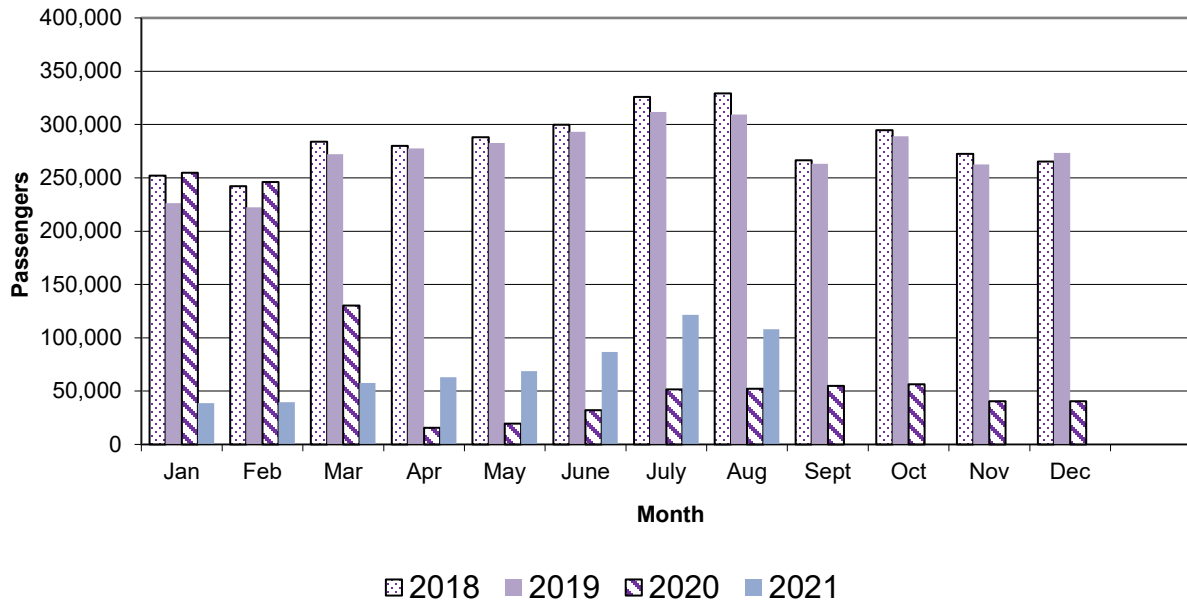
SOUTH SHORE PEAK RIDERSHIP 2018-2021



SOUTH SHORE OFF-PEAK RIDERSHIP 2018-2021



SOUTH SHORE MONTHLY RIDERSHIP 2018-2021



Percent on Time: August, 2021

Peak		
Train	Days Late	% on Time
102	1	95.5%
104	1	95.5%
6	2	90.5%
106	3	86.4%
108	3	86.4%
110	1	95.5%
112	2	90.9%
114	2	90.9%
214	1	95.5%
11	6	72.7%
111	3	86.4%
113	1	95.5%
115	1	95.5%
17	0	100.0%
117	1	95.5%
217	0	100.0%
119	0	100.0%
Total	28	92.5%
Westbound	16	91.9%
Eastbound	12	93.2%

*Trains on time less than
95% peak and 85% off peak.*

Off-Peak		
Train	Days Late	% on Time
14	3	86.4%
216	1	95.5%
116	6	72.7%
218	5	77.3%
18	6	72.7%
118	0	100.0%
220	0	100.0%
20	2	90.9%
222	1	95.5%
422	0	0.0%
22	7	68.2%
424	0	0.0%
401	1	0.0%
203	1	95.2%
403	0	100.0%
205	1	95.5%
207	2	90.5%
7	5	77.3%
107	2	90.9%
9	0	100.0%
109	1	95.5%
209	1	95.5%
19	0	100.0%
121	0	100.0%
123	3	86.4%
101	2	90.9%
Total	50	90.1%
Westbound	31	85.9%
Eastbound	19	93.3%

Weekend/Holiday		
Train	Days Late	% on Time
600	2	77.8%
502	2	77.8%
504	4	55.6%
606	4	55.6%
506	3	66.7%
608	2	77.8%
508	1	88.9%
610	1	88.9%
510	0	100.0%
710	Deadhead move	
503	3	66.7%
603	0	100.0%
605	3	66.7%
505	1	88.9%
507	1	88.9%
509	2	77.8%
511	0	100.0%
613	0	100.0%
601	0	100.0%
701	0	100.0%
703	1	0.0%
Total	30	81.7%
Westbound	19	76.5%
Eastbound	11	86.7%

Reasons for Delay: August

REASONS (weekday)		
AMT	1	1.3%
CAR	2	2.6%
CAT	0	0.0%
DBS	0	0.0%
DMW	13	16.7%
DSR	0	0.0%
DSS	5	6.4%
FRR	2	2.6%
FTI	7	9.0%
HLD	1	1.3%
LMU	1	1.3%
MET	15	19.2%
OET	0	0.0%
OPR	7	9.0%
OTH	2	2.6%
PAS	3	3.8%
POL	2	2.6%
PTC	0	0.0%
PTI	4	5.1%
SUB	0	0.0%
SVS	2	2.6%
TOD	0	0.0%
TRK	1	1.3%
TRS	7	9.0%
UTL	2	2.6%
VAN	0	0.0%
WTR	1	1.3%
TOTAL	78	100.0%

REASONS (weekend)		
AMT	0	0.0%
CAR	2	6.7%
CAT	0	0.0%
DBS	0	0.0%
DMW	5	16.7%
DSR	0	0.0%
DSS	3	10.0%
FRR	0	0.0%
FTI	0	0.0%
HLD	1	3.3%
LMU	0	0.0%
MET	6	20.0%
OET	0	0.0%
OPR	3	10.0%
OTH	0	0.0%
PAS	2	6.7%
POL	1	3.3%
PTC	0	0.0%
PTI	3	10.0%
SUB	1	3.3%
SVS	0	0.0%
TOD	0	0.0%
TRK	0	0.0%
TRS	3	10.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	30	100%

AMT-Amtrak delay
 CAR-Car or equipment failure
 DBS-Delays due to busing
 DDS-Debris strike
 DMW-Maintenance of Way work
 DSR-Speed Restriction
 DSS-Reduced speed due to restrictive signal
 FRR-Freight train interference from crossing
 FTI-Freight train interference on NICTD track
 HLD-Station delay related to passenger
 boarding
 LMU-Late make up(includes turn of equipment)
 MET-Metra delays

OET-Operational efficiency testing
 OPR-Operational delay
 OTH-Other delays
 PAS-Passenger boarding
 PTC-Positive train control delays
 PTI-Passenger train interference
 SUB-Substation
 SVS-Servicing (adding/removing equipment)
 TOD-Train order delay
 TRK-Track/wayside malfunction
 UTL-Utility power outage
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

Cumulative Percent on Time Thru August, 2021

Peak		
Train	Days Late	% on Time
102	16	90.5%
104	8	95.3%
6	101	39.5%
106	35	79.3%
108	26	84.7%
110	19	88.8%
112	13	92.4%
114	20	88.2%
214	19	88.8%
11	79	53.5%
111	8	95.3%
113	30	82.4%
115	23	86.5%
17	27	84.1%
117	49	71.2%
217	15	91.2%
119	11	93.5%
Total	499	82.7%
Westbound	257	83.1%
Eastbound	242	82.2%

Off-Peak		
Train	Days Late	% on Time
14	23	86.5%
216	16	90.6%
116	80	52.7%
216	43	74.7%
18	97	42.9%
118	79	53.5%
218	36	78.8%
20	69	59.4%
220	16	90.6%
422	1	99.2%
22	40	76.5%
422	11	91.3%
401	6	95.2%
203	25	82.6%
403	3	98.2%
205	2	98.8%
207	49	70.8%
7	81	52.4%
107	63	62.9%
9	64	62.4%
109	52	69.4%
209	27	84.1%
19	31	81.8%
121	11	93.5%
123	30	82.4%
101	28	83.5%
Total	983	76.9%
Westbound	511	73.8%
Eastbound	472	79.5%

Weekend/Holiday		
Train	Days Late	% on Time
600	14	82.9%
502	12	85.4%
504	23	72.0%
606	25	69.5%
506	32	61.0%
608	17	79.3%
508	33	59.8%
610	8	90.2%
510	17	79.3%
710	Deadhead move	
503	33	59.8%
603	9	89.0%
605	19	76.8%
505	17	79.3%
507	26	68.3%
509	27	67.1%
511	11	86.6%
613	3	96.3%
601	11	86.6%
701	1	98.5%
703	6	91.2%
Total	344	78.7%
Westbound	181	75.5%
Eastbound	163	81.4%

Trains on time less than 95% peak and 85% off peak.

Cumulative Reasons for Delays Thru August, 2021

REASONS (weekday)		
AMT	4	0.3%
CAR	67	4.6%
CAT	4	0.3%
DBS	0	0.0%
DMW	351	24.0%
DSR	11	0.8%
DSS	46	3.1%
FRR	19	1.3%
FTI	57	3.9%
HLD	13	0.9%
LMU	43	2.9%
MET	296	20.2%
OET	3	0.2%
OPR	241	16.5%
OTH	28	1.9%
PAS	27	1.8%
POL	18	1.2%
PTC	0	0.0%
PTI	126	8.6%
SUB	12	0.8%
SVS	23	1.6%
TOD	0	0.0%
TRK	16	1.1%
TRS	30	2.0%
UTL	5	0.3%
VAN	0	0.0%
WTR	24	1.6%
TOTAL	1,464	100.0%

REASONS (weekend)		
AMT	3	0.9%
CAR	29	8.4%
CAT	1	0.3%
DBS	0	0.0%
DMW	44	12.8%
DSR	1	0.3%
DSS	5	1.5%
FRR	5	1.5%
FTI	13	3.8%
HLD	4	1.2%
LMU	10	2.9%
MET	66	19.2%
OET	0	0.0%
OPR	52	15.1%
OTH	6	1.7%
PAS	17	4.9%
POL	6	1.7%
PTC	0	0.0%
PTI	31	9.0%
SUB	14	4.1%
SVS	10	2.9%
TOD	1	0.3%
TRK	3	0.9%
TRS	4	1.2%
UTL	0	0.0%
VAN	0	0.0%
WTR	19	5.5%
TOTAL	344	100.0%

TOTAL		
AMT	7	0.4%
CAR	96	5.3%
CAT	5	0.3%
DBS	0	0.0%
DMW	395	21.8%
DSR	12	0.7%
DSS	51	2.8%
FRR	24	1.3%
FTI	70	3.9%
HLD	17	0.9%
LMU	53	2.9%
MET	362	20.0%
OET	3	0.2%
OPR	293	16.2%
OTH	34	1.9%
PAS	44	2.4%
POL	24	1.3%
PTC	0	0.0%
PTI	157	8.7%
SUB	26	1.4%
SVS	33	1.8%
TOD	1	0.1%
TRK	19	1.1%
TRS	34	1.9%
UTL	5	0.3%
VAN	0	0.0%
WTR	43	2.4%
TOTAL	1,808	100.0%

AMT-Amtrak delay

CAR-Car or equipment failure

CAT-Catenary Delays

DBS-Delays due to busing

DDS-Debris strike

DMW-Maintenance of Way work

DSR-Speed Restriction

DSS-Reduced speed due to restrictive signal

FRR-Freight train interference from crossing

FTI-Freight train interference on NICTD track

HLD-Station delay related to passenger
boarding

LMU-Late make up(includes turn of equipment)

MET-Metra delays

OET-Operational efficiency testing

OPR-Operational delay

OTH-Other delays

PAS-Passenger boarding

PTC-Positive train control delays

PTI-Passenger train interference

SUB-Substation

SVS-Servicing (adding/removing equipment)

TOD-Train order delay

TRK-Track/wayside malfunction

UTL-Utility power outage

WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

RUSH HOUR* TRAIN DELAYS - August 2021 (minutes late)

Train	Arrive	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Wed	Thur	Fri	Mon	Tue	Days	Days	%	
		2	3	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30	31	Late	Ran	On Time	
102	5:48a																20							1	22	95.5%	
104	6:31																20							1	22	95.5%	
6	6:55	6															23						A	2	21	90.5%	
106	7:13															11		6					117	3	22	86.4%	
108	7:35															8			9				109	3	22	86.4%	
110	7:51																						89	1	22	95.5%	
112	8:08		12																				89	2	22	90.9%	
114	8:31											67											70	2	22	90.9%	
214	8:52											53												1	22	95.5%	
14	10:28							7		7	8													3	22	86.4%	
Train	Depart																										
11	3:57	8				15	10						10	12	11									6	22	72.7%	
111	4:02								8						10						15			3	22	86.4%	
113	4:28														12									1	22	95.5%	
115	4:57										9													1	22	95.5%	
117	5:10										10													1	22	95.5%	
17	5:28																							0	22	100.0%	
217	5:32																							0	22	100.0%	
119	5:58																							0	22	100.0%	
19	7:10																							0	22	100.0%	
High temp		78	81	84	85	85	83	92	86	83	82	82	85	87	88	88	87	95	91	88	89	84	83				
Low temp		53	57	56	59	65	74	71	71	72	61	56	64	70	68	69	63	71	71	71	71	64	60				

* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	34	180	81.1%	67	177	62.1%	32	207	84.5%	29	198	85.4%	23	180	87.2%	23	197	88.3%
EB Rush	17	160	89.4%	36	160	77.5%	51	184	72.3%	38	176	78.4%	16	160	90.0%	37	176	79.0%
Total Rush	51	340	85.0%	103	337	69.4%	83	391	78.8%	67	374	82.1%	39	340	88.5%	60	373	83.9%
	July			August			September			October			November			December		
WB Rush	25	188	86.7%	16	197	91.9%												
EB Rush	31	168	81.5%	12	176	93.2%												
Total Rush	56	356	84.3%	28	373	92.5%												

Cumulative				
Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	16	169	90.5%
6:31	104	7	170	95.9%
6:55	6	101	167	39.5%
7:13	106	34	169	79.9%
7:35	108	25	170	85.3%
7:51	110	18	169	89.3%
8:08	112	13	170	92.4%
8:31	114	19	170	88.8%
8:52	214	16	170	90.6%
10:28	14	22	170	87.1%
Depart				
3:57	11	77	170	54.7%
4:02p	111	8	170	95.3%
4:28	113	30	170	82.4%
4:57	115	23	170	86.5%
5:10	117	48	170	71.8%
5:28	17	27	170	84.1%
5:32	217	14	170	91.8%
5:58	119	11	170	93.5%
7:15	19	31	170	81.8%

Year-to-date cumulative

	#Late	#Ran	%On time
WB Rush	249	1524	83.7%
EB Rush	238	1360	82.5%
Total Rush	487	2,884	83.1%

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	105	113	218	6.9%	8.3%	7.6%
11-15	64	71	135	4.2%	5.2%	4.7%
16-20	38	27	65	2.5%	2.0%	2.3%
21-30	24	19	43	1.6%	1.4%	1.5%
31-59	12	11	23	0.8%	0.8%	0.8%
60+	13	1	14	0.9%	0.1%	0.5%
Annulled	7	0	7			
Total Late	256	242	498	16.8%	17.8%	17.3%
On time	1267	1118	2385	83.2%	82.2%	82.7%
Total ran	1523	1360	2883			

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	4	7	11	2.0%	4.0%	2.9%
11-15	2	5	7	1.0%	2.8%	1.9%
16-20	2	0	2	1.0%	0.0%	0.5%
21-30	1	0	1	0.5%	0.0%	0.3%
31-59	1	0	1	0.5%	0.0%	0.3%
60+	6	0	6	3.0%	0.0%	1.6%
Annulled	1	0	1			
Total Late	16	12	28	8.1%	6.8%	7.5%
On time	181	164	345	91.9%	93.2%	92.5%
Total ran	197	176	373			

Grant Total All Trains Thru August, 2021

Range	Peak				Total	%
	WB	EB	Off	Wkend		
6-10	105	113	355	152	725	8.5%
11-15	64	71	222	73	430	5.0%
16-20	38	27	123	40	228	2.7%
21-30	24	19	145	41	229	2.7%
31-59	12	11	105	28	156	1.8%
60+	13	1	16	10	40	0.5%
Annulled	7	0	161	31	199	
Total	256	242	966	344	1808	21.2%
On Time	1267	1118	3293	1045	6723	78.8%
Total ran	1523	1360	4259	1389	8531	
%On Time	83.2%	82.2%	77.3%	75.2%	78.8%	