

# **MONTHLY RIDERSHIP AND PERFORMANCE REPORT**

**May 2021**



## MAY, 2021 MONTHLY PERFORMANCE REPORT

### Ridership

Ridership for the month of May has increased 250.8% compared to 2020 but is down 75.7% compared to 2019. This year 68,810 passengers traveled on the South Shore Line (SSL) while May of 2020 recorded a total of 19,614 passenger trips and May of 2019 recorded a total of 282,752 passenger trips. As the SSL continues to build ridership 2019 ridership is used as a benchmark in tracking the return of ridership.

### Weekday Travel

Average weekday travel was up 213.0% compared to 2020 ridership but was down 77.9% from 2019 ridership. Average weekday ridership in May was 2,465 in 2021, 787 in 2020, and 11,167 in 2019. The average peak travel was down 82.2% in 2021 compared to 2019 while off-peak was down 65.7% compared to 2019.

### Weekend

Average weekend ridership increased by 34.7% compared to 2020 ridership but was down 56.9% from 2019 ridership. Average weekend day ridership in May was 1,774 in 2021, 1,318 in 2020, and 4,121 in 2019.

### Analysis over last 12 months:

Ridership Over Last 12 Months: June through May							
	2017/18	2018/19	% Change	2019/20	% Change	2020/21	% Change
Total	3,445,902	3,335,358	-3.21%	2,669,159	-19.97%	596,141	-77.67%
Weekday	2,916,734	2,832,553	-2.89%	2,267,179	-19.96%	484,995	-78.61%
Peak	2,106,611	2,066,310	-1.91%	1,649,385	-20.18%	297,700	-81.95%
Off Peak	810,123	766,243	-5.42%	617,794	-19.37%	187,295	-69.68%
Weekend	529,168	502,805	-4.98%	401,980	-20.05%	111,146	-72.35%
South Bend	261,305	240,375	-8.01%	193,828	-19.36%	76,138	-60.72%

### Revenue

The number of tickets sold in May is down 41.6% for May of 2021 compared to 2020. Ticket revenue is down 62.5% for 2021 compared to 2020. Sales from digital sources represents 63.7% of ticket sales and 70.5% of revenue in 2020.

Total Ticket Sales: May						
Method of Sale	Tickets			Revenue		
	2020	2021	% Change	2020	2021	% Change
Ticket Agent	31,112	17,419	-44.0%	1,033,354	266,372	-74.2%
Vending Machine	76,903	36,011	-53.2%	1,584,301	512,209	-67.7%
Conductor	51,402	37,276	-27.5%	389,831	271,302	-30.4%
Mobile App	98,519	59,842	-39.3%	1,842,709	769,806	-58.2%
<b>Total</b>	<b>257,936</b>	<b>150,548</b>	<b>-41.6%</b>	<b>4,850,194</b>	<b>1,819,690</b>	<b>-62.5%</b>

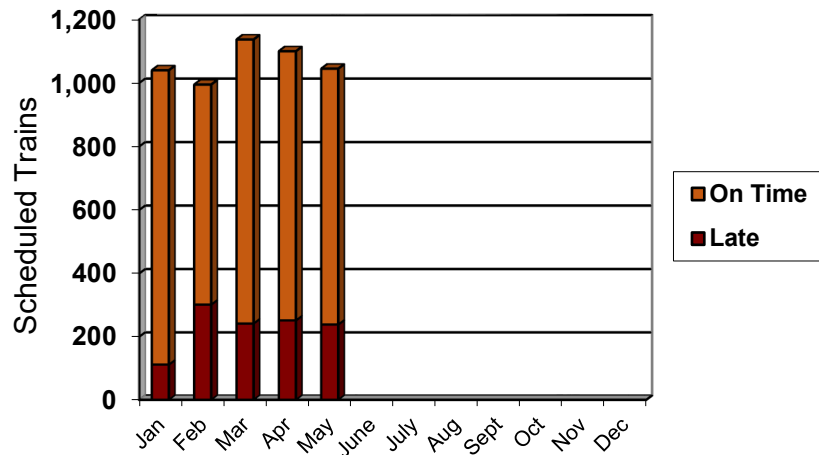
## On Time Performance

**Rush hour** – Overall, 88.5% of A.M. and P.M. rush hour trains were on time in May 2021, compared to 72.5% in May of 2020. A train is considered to be on time when it arrives at its terminal within 5 minutes and 59 seconds of its scheduled arrival time (industry standard). 94.4% of all rush hour trains arrived at their terminal station within 10 minutes of the scheduled arrival time. 87.2% of westbound morning rush hour service was on time compared to 73.8% in May 2020; while eastbound rush hour trains reported an on time performance of 90.0% compared to 71.3% in May 2020. A total of 23 out of 180 westbound rush hour trains were delayed in May. Of those 23, seven experienced delays greater than 15 minutes. The eastbound rush hour trains had a total of 16 out of 160 trains delayed in May. Of those 16, two experienced delays greater than 15 minutes.<sup>1</sup>

RANGE OF RUSH HOUR DELAYS (in minutes)				
May				
Range	a.m.	p.m.	Total	Percent
6-10	10	10	20	5.9%
11-15	6	4	10	2.9%
16-20	3	0	3	0.9%
21-30	2	1	3	0.9%
31-59	2	1	3	0.9%
60+	0	0	0	0.0%
Annulled	0	0	0	
<b>On Time</b>	<b>157</b>	<b>144</b>	<b>301</b>	
<b>Total Ran</b>	<b>180</b>	<b>160</b>	<b>340</b>	

<sup>1</sup> Weekday rush-hour trains operate 9 westbound and 8 eastbound per day.

**Overall** – The SSL scheduled 1,080 trains in May and experienced 239 delays in excess of 5 minutes (ranging from 6-55 minutes) with a median delay of 17 minutes. May of 2021 experienced 31 annulled trains. In May 2020 the South Shore Line scheduled 704 trains with 187 delays in excess of 5 minutes (ranging from 6-68 minutes) with a median delay of 15 minutes. May of 2020 experienced 19 annulled trains.



Cumulative On Time Comparison		
Thru May	2020	2021
<b>Weekday</b>	<b>88.2%</b>	<b>78.9%</b>
Peak	90.2%	80.7%
Off-peak	87.1%	77.7%
<b>Weekend</b>	<b>78.5%</b>	<b>75.8%</b>
<b>Overall</b>	<b>86.4%</b>	<b>78.4%</b>

**Delays caused by railroad maintenance.** Besides the unexpected delays, passengers may also experience delays caused by railroad construction and maintenance projects. Every effort is made to schedule this work during off-peak and weekends to keep the impact of delays to a minimum. We also post service bulletins in the stations and on our web site in advance of anticipated delays.

ANNULLED TRAINS OR DELAYS IN EXCESS OF 59 MINUTES							
Date	Train #	Minutes	Reason	Date	Train #	Minutes	Reason
1/19	121	68	Police related activity.	3/26	203	Annulled	Track maintenance delay.
2/4	119	134	Ice on catenary wires.	3/30	203	Annulled	Track maintenance delay.
2/5	106	67	Equipment issues	3/31	203	Annulled	Track maintenance delay.
2/6	502	82	Equipment issues	4/1	203	Annulled	Track maintenance delay.
	504	60	Delayed by prior train.	4/2	203	Annulled	Track maintenance delay.
2/7	511	115	Catenary issues.	4/4	600	72	Delays on Metra
	600	65	Weather delay.	4/6	203	Annulled	Track maintenance delay.
	701	Annulled	Weather cancelation	4/7	203	Annulled	Track maintenance delay.
	703	Annulled	Weather cancelation	4/8	203	Annulled	Track maintenance delay.
2/8	14	85	Equipment issues	4/9	203	Annulled	Track maintenance delay.
	107	74	Equipment issues	4/16	109	122	Pedestrian on track.
	114	79	Equipment issues	4/20	7	64	Track maintenance delay.
	401	Annulled	Weather cancelation		18	66	Track maintenance delay.
	422	Annulled	Weather cancelation	5/10	422	Annulled	Track upgrade/replacement.
2/9	102	Annulled	Equipment issues		424	Annulled	Track upgrade/replacement.
	203	Annulled	Equipment issues	5/11	401	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/14	701	Annulled	Weather cancelation	5/12	401	Annulled	Track upgrade/replacement.
	703	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/15	19	92	Vehicle stuck on track		424	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation	5/13	401	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation		422	Annulled	Track upgrade/replacement.
2/16	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
	422	Annulled	Weather cancelation	5/14	401	Annulled	Track upgrade/replacement.
2/17	116	60	Vehicle stuck on track		422	Annulled	Track upgrade/replacement.
	401	Annulled	Weather cancelation		424	Annulled	Track upgrade/replacement.
2/25	6	61	Equipment issues	5/15	701	Annulled	Track upgrade/replacement.
	14	155	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
2/25	106	Annulled	Equipment issues	5/16	701	Annulled	Track upgrade/replacement.
	108	91	Delayed by prior train.		703	Annulled	Track upgrade/replacement.
	110	Annulled	Equipment issues	5/17	401	Annulled	Track upgrade/replacement.
	112	117	Delayed by prior train.		422	Annulled	Track upgrade/replacement.
	114	90	Delayed by prior train.		424	Annulled	Track upgrade/replacement.
	207	Annulled	Annulled due to prior train.	5/18	401	Annulled	Track upgrade/replacement.
3/2	116	Annulled	Train mechanical issues		422	Annulled	Track upgrade/replacement.
3/4	114	Annulled	Police Activity		424	Annulled	Track upgrade/replacement.
3/16	203	Annulled	Track maintenance delay.	5/19	401	Annulled	Track upgrade/replacement.
3/17	203	Annulled	Track maintenance delay.		422	Annulled	Track upgrade/replacement.
3/18	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/19	203	Annulled	Track maintenance delay.	5/20	401	Annulled	Track upgrade/replacement.
3/19	424	129	Car blocking tracks		422	Annulled	Track upgrade/replacement.
3/23	203	Annulled	Track maintenance delay.		424	Annulled	Track upgrade/replacement.
3/24	203	Annulled	Track maintenance delay.	5/21	401	Annulled	Track upgrade/replacement.
3/25	203	Annulled	Track maintenance delay.				

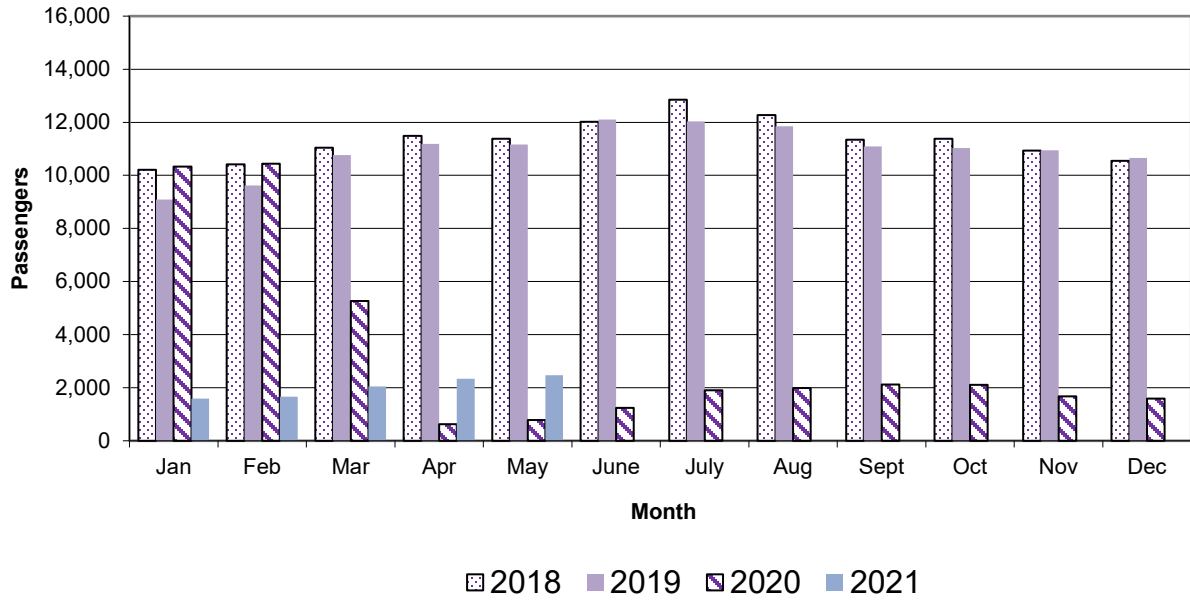
Ridership Report

	2019	Work	2020	Work	2021	Work	Change 18/19
	Passengers	Days	Passengers	Days	Passengers	Days	
<b>Monthly Ridership</b>							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	222,250	20	246,095	20	39,497	20	-84.0%
March	272,150	21	130,362	22	57,583	23	-55.8%
April	277,549	22	15,714	22	63,138	22	301.8%
May	282,752	22	19,614	20	68,810	20	250.8%
June	293,325	20	32,249	20			
<b>Cumulative Comparison</b>							
January	226,385	22	254,857	22	38,742	20	-84.8%
February	448,635	42	500,952	42	78,239	40	-84.4%
March	720,785	63	631,314	64	135,822	63	-78.5%
April	998,334	85	647,028	86	198,960	85	-69.3%
May	1,281,086	107	666,642	106	267,770	105	-59.8%
June	1,574,411	127	698,891	126			
<b>Average Weekday Ridership</b>							
January	9,086		10,336		1,589		-84.6%
February	9,615		10,437		1,658		-84.1%
March	10,761		5,267		2,053		-61.0%
April	11,182		627		2,337		272.7%
May	11,167		787		2,465		213.2%
June	12,101		1,900				
<b>Average Weekday Peak Period Ridership</b>							
January	7,052		8,028		1,060		-86.8%
February	7,441		8,057		1,088		-86.5%
March	8,116		4,051		1,270		-68.6%
April	8,344		375		1,336		256.3%
May	8,285		468		1,475		215.2%
June	8,627		1,084				
<b>Average Weekday Off-Peak Ridership</b>							
January	2,034		2,309		529		-77.1%
February	2,174		2,381		570		-76.1%
March	2,645		1,215		781		-35.7%
April	2,839		252		1,001		297.2%
May	2,881		320		989		209.1%
June	3,473		816				

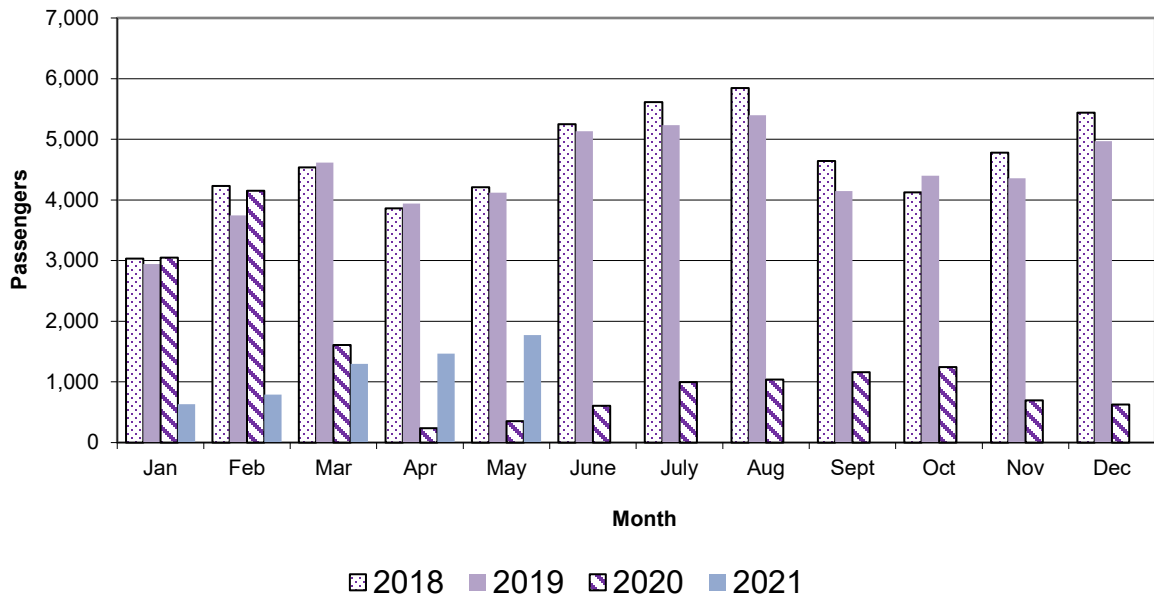
Ridership Report

	2019	Work Days	2020	Work Days	2021	Work Days	Change 19/18
	Passengers		Passengers		Passengers		
<b>Average Weekend/Holiday Ridership (per day)</b>							
January	2,943		3,051		633		-79.3%
February	3,744		4,150		792		-80.9%
March	4,617		1,611		1,296		-19.6%
April	3,943		239		1,465		513.0%
May	4,121		352		1,774		404.0%
June	5,132		997				
<b>Monthly South Bend Ridership</b>							
January	14,125		15,044		4,618		-69.3%
February	12,881		15,748		4,932		-68.7%
March	20,397		8,640		7,332		-15.1%
April	20,180		1,903		10,467		450.0%
May	19,127		2,929		10,437		256.3%
June	20,088		3,854				

## SOUTH SHORE WEEKDAY RIDERSHIP 2018-2021

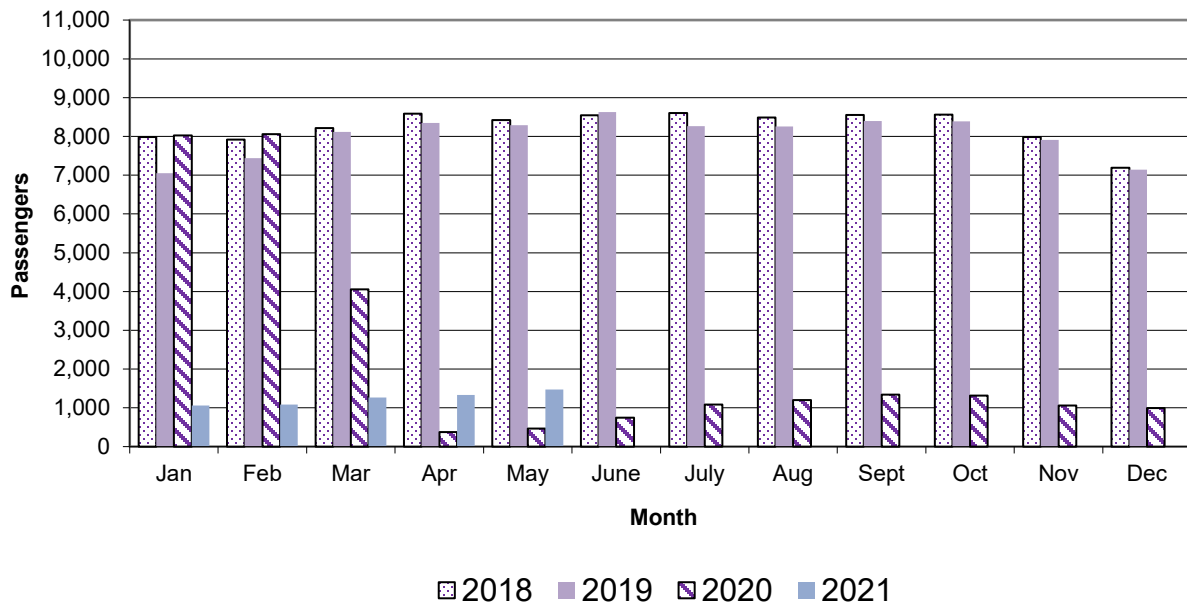


## SOUTH SHORE WEEKEND/HOLIDAY RIDERSHIP: 2018-2021

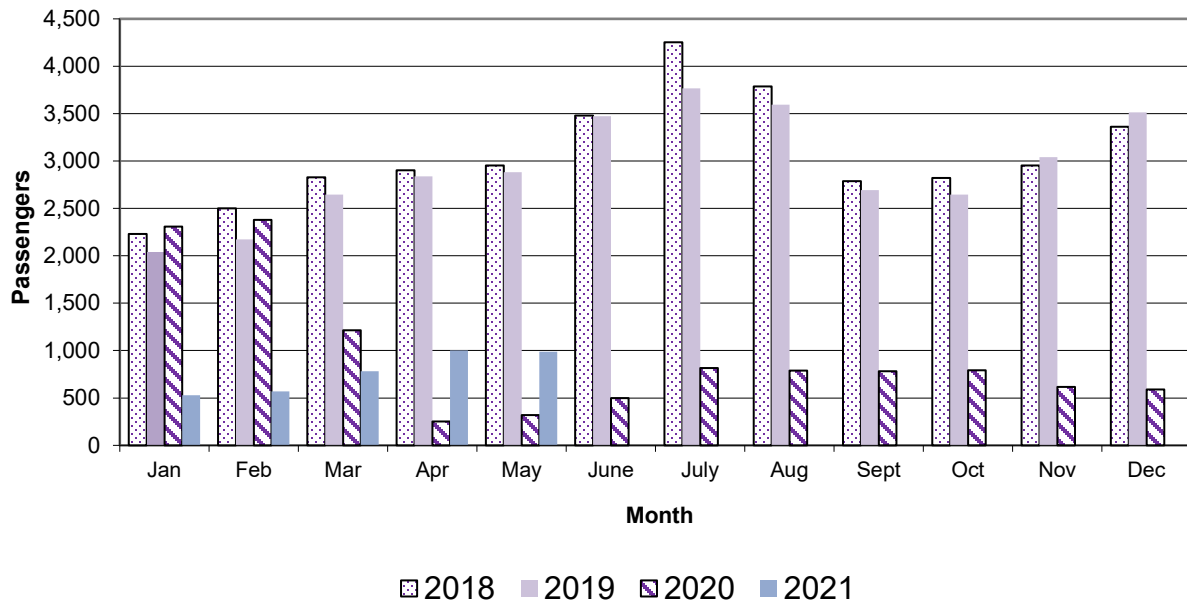




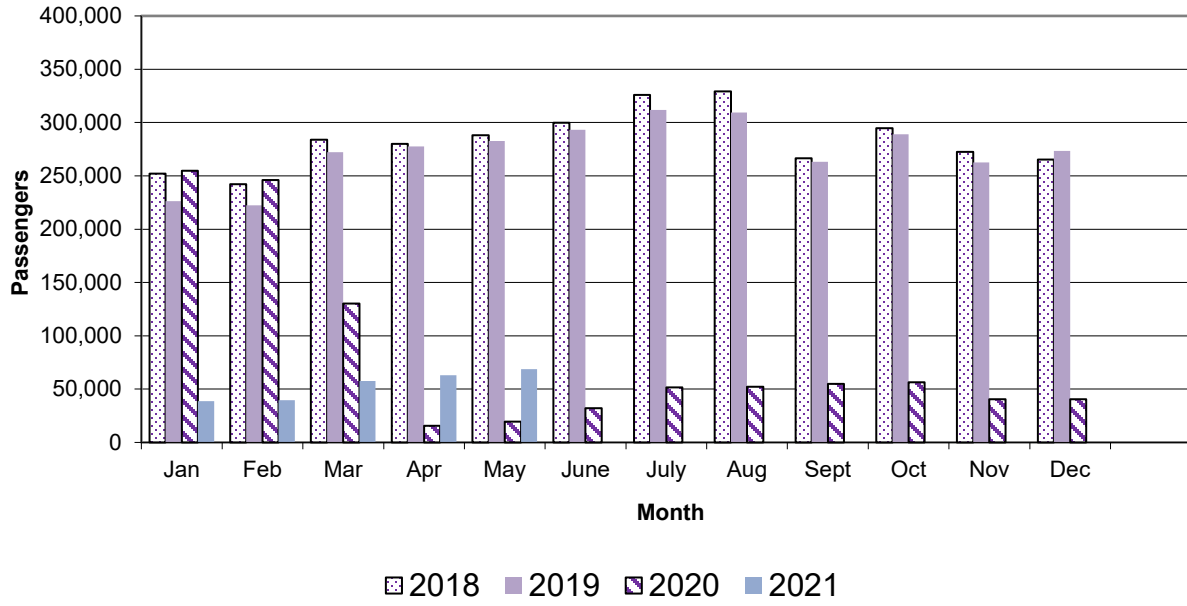
## SOUTH SHORE PEAK RIDERSHIP 2018-2021



## SOUTH SHORE OFF-PEAK RIDERSHIP 2018-2021



## SOUTH SHORE MONTHLY RIDERSHIP 2018-2021



### Percent on Time: May, 2021

Peak		
Train	Days Late	% on Time
102	1	95.0%
<b>104</b>	<b>0</b>	<b>100.0%</b>
<b>6</b>	<b>6</b>	<b>70.0%</b>
<b>106</b>	<b>7</b>	<b>65.0%</b>
<b>108</b>	<b>3</b>	<b>85.0%</b>
<b>110</b>	<b>3</b>	<b>85.0%</b>
112	1	95.0%
<b>114</b>	<b>2</b>	<b>90.0%</b>
<b>214</b>	<b>0</b>	<b>100.0%</b>
<b>11</b>	<b>12</b>	<b>40.0%</b>
<b>111</b>	<b>0</b>	<b>100.0%</b>
<b>113</b>	<b>1</b>	<b>95.0%</b>
<b>115</b>	<b>0</b>	<b>100.0%</b>
<b>17</b>	<b>1</b>	<b>95.0%</b>
<b>117</b>	<b>1</b>	<b>95.0%</b>
<b>217</b>	<b>0</b>	<b>100.0%</b>
119	1	95.0%
<b>Total</b>	<b>39</b>	<b>88.5%</b>
<b>Westbound</b>	<b>23</b>	<b>87.2%</b>
<b>Eastbound</b>	<b>16</b>	<b>90.0%</b>

*Trains on time less than  
95% peak and 85% off peak.*

Off-Peak		
Train	Days Late	% on Time
14	0	100.0%
216	1	95.0%
<b>116</b>	<b>19</b>	<b>5.0%</b>
<b>218</b>	<b>4</b>	<b>80.0%</b>
<b>18</b>	<b>19</b>	<b>5.0%</b>
<b>118</b>	<b>19</b>	<b>5.0%</b>
<b>220</b>	<b>1</b>	<b>95.0%</b>
<b>20</b>	<b>7</b>	<b>65.0%</b>
222	1	95.0%
420	0	100.0%
22	4	80.0%
424	0	100.0%
401	0	100.0%
<b>203</b>	<b>0</b>	<b>100.0%</b>
403	0	100.0%
205	0	100.0%
<b>207</b>	<b>3</b>	<b>85.0%</b>
<b>7</b>	<b>11</b>	<b>45.0%</b>
<b>107</b>	<b>15</b>	<b>25.0%</b>
<b>9</b>	<b>9</b>	<b>55.0%</b>
<b>109</b>	<b>12</b>	<b>40.0%</b>
209	0	100.0%
19	0	100.0%
121	1	95.0%
123	2	90.0%
101	1	95.0%
<b>Total</b>	<b>129</b>	<b>73.8%</b>
<b>Westbound</b>	<b>75</b>	<b>66.2%</b>
<b>Eastbound</b>	<b>54</b>	<b>80.1%</b>

Weekend/Holiday		
Train	Days Late	% on Time
600	2	81.8%
502	3	72.7%
504	4	63.6%
606	8	27.3%
506	7	36.4%
608	5	54.5%
508	8	27.3%
610	0	100.0%
510	2	81.8%
710	Deadhead move	
503	6	45.5%
603	5	54.5%
605	5	54.5%
505	3	72.7%
507	2	81.8%
509	3	72.7%
511	4	63.6%
613	0	100.0%
601	2	81.8%
701	1	88.9%
703	1	88.9%
<b>Total</b>	<b>71</b>	<b>67.1%</b>
<b>Westbound</b>	<b>39</b>	<b>60.6%</b>
<b>Eastbound</b>	<b>32</b>	<b>72.6%</b>

Reasons for Delay: May

REASONS (weekday)		
AMT	0	0.0%
CAR	4	2.4%
CAT	0	0.0%
DBS	0	0.0%
DMW	96	57.1%
DSR	5	3.0%
DSS	13	7.7%
FRR	1	0.6%
FTI	4	2.4%
HLD	1	0.6%
LMU	1	0.6%
MET	24	14.3%
OET	0	0.0%
OPR	5	3.0%
OTH	2	1.2%
PAS	0	0.0%
POL	0	0.0%
PTC	0	0.0%
PTI	5	3.0%
SUB	0	0.0%
SVS	2	1.2%
TOD	0	0.0%
TRK	4	2.4%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	1	0.6%
TOTAL	168	100.0%

REASONS (weekend)		
AMT	0	0.0%
CAR	4	5.6%
CAT	0	0.0%
DBS	0	0.0%
DMW	35	49.3%
DSR	0	0.0%
DSS	1	1.4%
FRR	0	0.0%
FTI	1	1.4%
HLD	0	0.0%
LMU	2	2.8%
MET	9	12.7%
OET	0	0.0%
OPR	6	8.5%
OTH	2	2.8%
PAS	5	7.0%
POL	1	1.4%
PTC	0	0.0%
PTI	2	2.8%
SUB	0	0.0%
SVS	1	1.4%
TOD	0	0.0%
TRK	2	2.8%
TRS	0	0.0%
UTL	0	0.0%
VAN	0	0.0%
WTR	0	0.0%
TOTAL	71	100%

AMT-Amtrak delay  
 CAR-Car or equipment failure  
 DBS-Delays due to busing  
 DDS-Debris strike  
 DMW-Maintenance of Way work  
 DSR-Speed Restriction  
 DSS-Reduced speed due to restrictive signal  
 FRR-Freight train interference from crossing  
 FTI-Freight train interference on NICTD track  
 HLD-Station delay related to passenger boarding  
 LMU-Late make up(includes turn of equipment)  
 MET-Metra delays

OET-Operational efficiency testing  
 OPR-Operational delay  
 OTH-Other delays  
 PAS-Passenger boarding  
 PTC-Positive train control delays  
 PTI-Passenger train interference  
 SUB-Substation  
 SVS-Servicing (adding/removing equipment)  
 TOD-Train order delay  
 TRK-Track/wayside malfunction  
 UTL-Utility power outage  
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

### Cumulative Percent on Time Thru May, 2021

Peak		
Train	Days Late	% on Time
102	12	88.5%
104	6	94.3%
6	73	30.5%
106	22	78.8%
108	20	81.0%
110	13	87.5%
112	9	91.4%
114	16	84.6%
214	15	85.7%
11	44	58.1%
111	4	96.2%
113	21	80.0%
115	16	84.8%
17	25	76.2%
117	34	67.6%
217	7	93.3%
119	7	93.3%
<b>Total</b>	<b>344</b>	<b>80.7%</b>
<b>Westbound</b>	<b>186</b>	<b>80.2%</b>
<b>Eastbound</b>	<b>158</b>	<b>81.2%</b>

Off-Peak		
Train	Days Late	% on Time
14	10	90.5%
216	7	93.3%
116	50	51.9%
216	29	72.4%
18	59	43.8%
118	51	51.4%
218	25	76.2%
20	48	54.3%
220	10	90.5%
420	0	100.0%
22	23	78.1%
422	6	93.5%
401	3	96.7%
203	23	73.9%
403	1	99.0%
205	1	99.0%
207	26	75.0%
7	48	54.3%
107	38	63.8%
9	43	59.0%
109	35	66.7%
209	8	92.4%
19	19	81.9%
121	9	91.4%
123	20	81.0%
101	20	81.0%
<b>Total</b>	<b>612</b>	<b>77.1%</b>
<b>Westbound</b>	<b>318</b>	<b>74.2%</b>
<b>Eastbound</b>	<b>294</b>	<b>79.6%</b>

Weekend/Holiday		
Train	Days Late	% on Time
600	11	80.0%
502	6	89.1%
504	9	83.6%
606	20	63.6%
506	18	67.3%
608	12	78.2%
508	21	61.8%
610	5	90.9%
510	12	78.2%
710	Deadhead move	
503	17	69.1%
603	6	89.1%
605	13	76.4%
505	10	81.8%
507	14	74.5%
509	13	76.4%
511	9	83.6%
613	2	96.4%
601	8	85.5%
701	1	98.0%
703	2	96.1%
<b>Total</b>	<b>209</b>	<b>80.9%</b>
<b>Westbound</b>	<b>114</b>	<b>77.0%</b>
<b>Eastbound</b>	<b>95</b>	<b>84.1%</b>

*Trains on time less than 95% peak and 85% off peak.*

### Cumulative Reasons for Delays Thru May, 2021

REASONS (weekday)		
AMT	3	0.3%
CAR	56	6.0%
CAT	0	0.0%
DBS	0	0.0%
DMW	231	24.6%
DSR	8	0.9%
DSS	24	2.6%
FRR	12	1.3%
FTI	36	3.8%
HLD	5	0.5%
LMU	25	2.7%
MET	168	17.9%
OET	2	0.2%
OPR	166	17.7%
OTH	17	1.8%
PAS	11	1.2%
POL	13	1.4%
PTC	0	0.0%
PTI	90	9.6%
SUB	0	0.0%
SVS	14	1.5%
TOD	0	0.0%
TRK	14	1.5%
TRS	21	2.2%
UTL	0	0.0%
VAN	0	0.0%
WTR	22	2.3%
TOTAL	938	100.0%

REASONS (weekend)		
AMT	0	0.0%
CAR	16	7.7%
CAT	1	0.5%
DBS	0	0.0%
DMW	35	16.7%
DSR	1	0.5%
DSS	1	0.5%
FRR	3	1.4%
FTI	8	3.8%
HLD	2	1.0%
LMU	6	2.9%
MET	31	14.8%
OET	0	0.0%
OPR	46	22.0%
OTH	4	1.9%
PAS	9	4.3%
POL	4	1.9%
PTC	0	0.0%
PTI	13	6.2%
SUB	1	0.5%
SVS	8	3.8%
TOD	0	0.0%
TRK	3	1.4%
TRS	1	0.5%
UTL	0	0.0%
VAN	0	0.0%
WTR	16	7.7%
TOTAL	209	100.0%

TOTAL		
AMT	3	0.3%
CAR	72	6.3%
CAT	1	0.1%
DBS	0	0.0%
DMW	266	23.2%
DSR	9	0.8%
DSS	25	2.2%
FRR	15	1.3%
FTI	44	3.8%
HLD	7	0.6%
LMU	31	2.7%
MET	199	17.3%
OET	2	0.2%
OPR	212	18.5%
OTH	21	1.8%
PAS	20	1.7%
POL	17	1.5%
PTC	0	0.0%
PTI	103	9.0%
SUB	1	0.1%
SVS	22	1.9%
TOD	0	0.0%
TRK	17	1.5%
TRS	22	1.9%
UTL	0	0.0%
VAN	0	0.0%
WTR	38	3.3%
TOTAL	1,147	100.0%

AMT-Amtrak delay  
 CAR-Car or equipment failure  
 CAT-Catenary Delays  
 DBS-Delays due to busing  
 DDS-Debris strike  
 DMW-Maintenance of Way work  
 DSR-Speed Restriction  
 DSS-Reduced speed due to restrictive signal  
 FRR-Freight train interference from crossing  
 FTI-Freight train interference on NICTD track  
 HLD-Station delay related to passenger boarding  
 LMU-Late make up(includes turn of equipment)  
 MET-Metra delays

OET-Operational efficiency testing  
 OPR-Operational delay  
 OTH-Other delays  
 PAS-Passenger boarding  
 PTC-Positive train control delays  
 PTI-Passenger train interference  
 SUB-Substation  
 SVS-Servicing (adding/removing equipment)  
 TOD-Train order delay  
 TRK-Track/wayside malfunction  
 UTL-Utility power outage  
 WTR-Weather

NICTD follows the industry standard in defining a train as on time if it arrives at its terminal within 5 minutes and 59 seconds.

**RUSH HOUR\* TRAIN DELAYS - May 2021 (minutes late)**

		Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Mon	Tue	Wed	Thu	Fri	Days	Days	%			
Train	Arrive	3	4	5	6	7	10	11	12	13	14	17	18	19	20	21	24	25	26	27	28	Late	Ran	On Time			
102	5:48a											10										1	20	95.0%			
104	6:31																					0	20	100.0%			
6	6:55	7		7	7	7													20		7	6	20	70.0%			
106	7:13	9								20		11			13	11						25		11	7	20	65.0%
108	7:35									43		12										10			3	20	85.0%
110	7:51			15						34												17			3	20	85.0%
112	8:08									26															1	20	95.0%
114	8:31									10			7												2	20	90.0%
214	8:52																								0	20	100.0%
14	10:28																								0	20	100.0%
Train	Depart																										
11	3:57			9	10	8		10	7			10			11	31		13	8	10	12				12	20	40.0%
111	4:02																								0	20	100.0%
113	4:28				7																				1	20	95.0%
115	4:57																								0	20	100.0%
117	5:10																6								1	20	95.0%
17	5:28										25														1	20	95.0%
217	5:32																								0	20	100.0%
119	5:58										11														1	20	95.0%
19	7:10																								0	20	100.0%
High temp		68	64	55	50	56	56	52	61	67	72	71	78	79	87	86	89	89	79	72	58						
Low temp		57	46	39	36	34	34	32	33	32	36	55	56	65	65	62	65	67	56	53	44						

\* Includes off-peak Trains 14 and 19 for comparative purposes

Temperatures from South Bend

On time

A = Annulled

**MONTHLY SUMMARY OF RUSH HOUR ON TIME PERFORMANCE**

	January			February			March			April			May			June		
	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time	#Late	#Ran	%On time
WB Rush	34	180	81.1%	67	177	62.1%	32	207	84.5%	29	198	85.4%	23	180	87.2%			
EB Rush	17	160	89.4%	36	160	77.5%	51	184	72.3%	38	176	78.4%	16	160	90.0%			
Total Rush	51	340	85.0%	103	337	69.4%	83	391	78.8%	67	374	82.1%	39	340	88.5%			

Cumulative				
Arrive	Train #	Days Late	Days Ran	% On Time
5:48a	102	12	104	88.5%
6:31	104	6	105	94.3%
6:55	6	73	105	30.5%
7:13	106	22	104	78.8%
7:35	108	20	105	81.0%
7:51	110	13	104	87.5%
8:08	112	9	105	91.4%
8:31	114	15	105	85.7%
8:52	214	15	105	85.7%
10:28	14	10	105	90.5%
<b>Depart</b>				
3:57	11	44	105	58.1%
4:02p	111	4	105	96.2%
4:28	113	21	105	80.0%
4:57	115	16	105	84.8%
5:10	117	34	105	67.6%
5:28	17	25	105	76.2%
5:32	217	7	105	93.3%
5:58	119	7	105	93.3%
7:15	19	19	105	81.9%

Year-to-date cumulative			
	#Late	#Ran	%On time
WB Rush	185	942	80.4%
EB Rush	158	840	81.2%
Total Rush	343	1,782	80.8%

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	71	79	150	7.5%	9.4%	8.4%
11-15	52	43	95	5.5%	5.1%	5.3%
16-20	30	19	49	3.2%	2.3%	2.8%
21-30	18	10	28	1.9%	1.2%	1.6%
31-59	8	6	14	0.9%	0.7%	0.8%
60+	6	1	7	0.6%	0.1%	0.4%
Annulled	4	0	4			
Total Late	185	158	343	19.7%	18.8%	19.3%
On time	756	682	1438	80.3%	81.2%	80.7%
Total ran	941	840	1781			

Range	Peak					%
	WB	EB	Off	Wkend	Total	
6-10	71	79	196	85	431	8.1%
11-15	52	43	135	47	277	5.2%
16-20	30	19	75	24	148	2.8%
21-30	18	10	103	29	160	3.0%
31-59	8	6	76	19	109	2.0%
60+	6	1	10	5	22	0.4%
Annulled	4	0	59	11	74	
Total	185	158	595	209	1147	21.6%
On Time	756	682	2076	660	4174	78.4%
Total ran	941	840	2671	869	5321	
%On Time	80.3%	81.2%	77.7%	75.9%	78.4%	

Range	TOTAL			PERCENTAGE		
	am	pm	total	am	pm	total
6-10	10	10	20	5.6%	6.3%	5.9%
11-15	6	4	10	3.3%	2.5%	2.9%
16-20	3	0	3	1.7%	0.0%	0.9%
21-30	2	1	3	1.1%	0.6%	0.9%
31-59	2	1	3	1.1%	0.6%	0.9%
60+	0	0	0	0.0%	0.0%	0.0%
Annulled	0	0	0			
Total Late	23	16	39	12.8%	10.0%	11.5%
On time	157	144	301	87.2%	90.0%	88.5%
Total ran	180	160	340			